



RAPE IS NOT PART OF THE PENALTY

VIRGINIA RESOURCE GUIDE

COUNSELING AND OTHER SUPPORT SERVICES

AIDS Response Effort, Inc.

333 West Cork Street, 7th Floor, Suite 740
Winchester, VA 22601
Office: (540) 536-5291
Office Hours: Monday-Friday, 8:30am-5pm EST
Accept Collect Calls: No
Website: www.aidsreponseeffort.org
Email: jnagley@valleyhealthlink.com

AIDS Response Effort, Inc. (ARE) is a non-profit HIV/AIDS service organization that serves those individuals who are HIV+ or affected by the HIV/AIDS epidemic and prevents the spread of this disease through education.

Service area: The city of Winchester and Clarke, Frederick, Page, Shenandoah, and Warren Counties

Work with: All people who are HIV+ or affected by HIV/AIDS

Services for survivors during incarceration include: A range of services at local jails, including outreach; case management; assistance with discharge planning; HIV testing and counseling; education; and information and referrals.

Services for survivors after release include: Case management; HIV testing and counseling; financial assistance with physicians, medication, housing, food, and transportation; educational and preventative services; support groups; counseling; and information and referrals.

Services for loved ones include: HIV testing and counseling.

Fees: Free

AIDS Services Group

963 2nd Street, SE
Charlottesville, VA 22902
Office: (434) 979-7714
Toll-Free Office: (800) 752-6862
Office Hours: Monday-Friday, 9am-5pm EST
Accept Collect Calls: No

Website: www.aidsservices.org
Email: info@aidsservices.org

The mission of AIDS Services Group is to: prevent the spread of HIV through education, empowerment, outreach, and research; provide client-centered services to people living with HIV; and promote compassionate, informed public policy.

Service area: The city of Charlottesville and Albemarle, Coldpepper, Fluvanna, Greene, Louisa, Madison, and Nelson Counties

Work with: All people infected with and affected by HIV/AIDS

Services for survivors during incarceration include: A range of services at correctional facilities within a 70 mile area in Northwest and central Virginia, including outreach; prevention education; case management; assistance with discharge planning; HIV testing and counseling for inmates at pre-release centers; and information and referrals.

Services for survivors after release include: Case management; HIV testing and counseling; financial assistance with medical care, medication, housing, food, and transportation; educational and preventive services; support groups; counseling; volunteer and work opportunities; skills-building classes; social opportunities; and information and referrals.

Services for loved ones include: HIV testing and counseling.

Fees: Free

Alexandria Office on Women, Sexual Assault Response and Awareness Program

421 King Street, Suite 400

Alexandria, VA 22314

Office: (703) 746-5030

Office Hours: Monday-Friday, 8am-5pm EST

Hotline: (703) 683-7273

Hotline Hours: 24 hours

Accept Collect Calls: Yes

Website: www.alexwomen.com

Email: claire.dunn@alexandriava.gov

A program of the Alexandria Office on Women, the Sexual Assault Response and Awareness (SARA) Program offers support to all survivors of sexual violence and their families and friends.

Service area: Alexandria

Work with: All survivors of sexual violence including: rape, attempted rape, fondling, indecent exposure, and sexual harassment; their family; and friends

Services for survivors during incarceration include: Crisis intervention and emotional support via the 24-hour hotline or by mail; advocacy with medical, police, and court systems; and information and referrals.

Services for survivors after release include: All of the above, as well as short-term counseling and a support group for women who were assaulted as an adolescent or adult.

Services for loved ones include: Crisis intervention and emotional support; short-term counseling; a support group for partners of sexual assault or sexual abuse survivors; and information and referrals.

Fees: Free

Avalon

P.O. Box 1079
Williamsburg, VA 23187
Office/TDD: (757) 258-5022
Office Hours: Monday-Friday, 9am-5pm EST
Hotline/Línea de Crisis: (757) 258-5051
Hotline Hours: 24 hours
Accept Collect Calls: No
Website: www.avaloncenter.org
E-mail: juanita@avaloncenter.org

Avalon is a non-profit organization committed to intervening in and reducing the incidence of domestic violence and sexual assault. Avalon offers shelter, advocacy, education, and support to survivors and fosters awareness and prevention by educating the community.

Service area: The city of Williamsburg and Poquoson, James City and York Counties
Work with: All survivors of sexual assault and their concerned friends and family members in the community and adult female survivors of sexual assault in the Virginia Peninsula Regional Jail

Services for survivors during incarceration include: In-person crisis intervention by appointment, via the 24-hour hotline, or by mail; hospital accompaniment and advocacy during forensic exams; weekly individual counseling and support group sessions for women at the Virginia Peninsula Regional Jail; and information and referrals.

Services for survivors after release include: All of the above, as well as crisis intervention via the 24-hour hotline; legal accompaniment and advocacy; emergency shelter for those in imminent danger; and in-person individual and group counseling at the Outreach Office.

Services for loved ones include: Crisis intervention, advocacy, counseling, information, and referrals.

Fees: Free

Additional Information: Bilingual (English/Spanish) crisis intervention is available via the 24-hour hotline. Se provee consejería bilingüe por la línea de crisis.

Citizens Against Family Violence

P.O. Box 352
Martinsville, VA 24114
Henry County Hotline/Office: (276) 632-8701
Patrick County Hotline/Office: (276) 694-2555
Hotline Hours: 24 hours
Accept Collect Calls: No
Website: www.cafv.info
Email: mail@cafv.info

Citizens Against Family Violence is a non-profit organization that provides comprehensive services for survivors of domestic violence, sexual violence, stalking, and homelessness.

Service area: City of Martinsville and Henry and Patrick Counties

Work with: All survivors of sexual assault and their loved ones

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotlines or by mail; hospital accompaniment during forensic exams; court advocacy and accompaniment; and information and referrals

Services for survivors after release include: All of the above, as well as individual and group counseling.

Services for loved ones include: Crisis intervention, counseling, information, and referrals.

Fees: Free

Clinch Valley Community Action Family Crisis Services

P.O. Box 188

North Tazewell, VA 24630

Office: (276) 988-5583

Office Hours: Monday-Friday, 8am-4:30pm EST

Hotline: (276) 979-8959

Hotline Hours: 24 hours

Accept Collect Calls: No

Website: www.clinchvalleycaa.org/family_crisis_service.htm

Email: rhackler@clinchvalleycaa.org

Family Crisis Services provides direct support and advocacy services to survivors of domestic violence and sexual assault and their families.

Service area: Russell and Tazewell Counties

Work with: All survivors of sexual violence and their concerned friends and family members

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline, by mail or in-person at the Tazewell County Jail; hospital accompaniment and advocacy in emergency rooms; legal advocacy and court accompaniment; and information and referrals.

Services for survivors after release include: All of the above, as well as individual counseling; support groups; specialized services for children and teens; emergency transportation and shelter; and a residential shelter for women and children.

Services for loved ones include: All the above.

Fees: Free

The Collins Center

P.O. Box 1473

Harrisonburg, VA 22803

Office: (540) 432-6430

Office Hours: Monday-Thursday, 9am-5pm EST

Hotline: (540) 434-2272

Hotline Hours: 24 hours

Accept Collect Calls: No

Website: www.thecollinscenter.org

Email: info@thecollinscenter.org

The Collins Center (formerly Citizens Against Sexual Assault) provides services to survivors of sexual assault, including men, women, and children.

Service area: Harrisonburg and Rockingham County

Work with: All survivors of sexual assault and their concerned friends and family members

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; hospital accompaniment and advocacy at emergency rooms; basic legal information, court accompaniment, and advocacy; and information and referrals.

Services for survivors after release include: All of the above, as well as 1-6 free sessions of crisis counseling; long-term counseling by a licensed therapist; and periodic support groups.

Services for loved ones include: Crisis intervention, counseling, information, and referrals.

Fees: Free

Council of Community Services Drop-In Center

369 Church Avenue, SW

Roanoke, VA 24016

Office: (540) 982-2437

Office Hours: Monday-Friday, 8:30am-6pm EST

Accept Collect Calls: No

Website: www.councilofcommunityservices.org/drop/index.html

Email: dropncenter@aol.com

The mission of the Drop-In Center is to: provide access to information, education, resources, and services in the prevention of HIV/STDs; offer compassionate support services for persons affected by HIV/AIDS; and support the groundwork for community-building projects in a safe and confidential environment.

Service area: Southwest Virginia

Work with: People infected with and affected by HIV/AIDS

Services for survivors during incarceration include: HIV counseling and testing in the Roanoke City Jail and New River Valley Jail, information, and referrals.

Services for survivors after release include: Free, confidential HIV counseling and testing; support groups; community referrals; assistance obtaining medical and health services; a Resource Center containing books, magazines, videos, and free informational brochures focused on HIV, STDs, and other health and social issues; and the Drop-In Center Community Library, a lending library of over 3,000 books, videos, and DVDs for the LGBT community and others.

Services for loved ones include: Free, confidential HIV counseling and testing.

Fees: Free

Crisis Line of Central Virginia Sexual Assault Response Program

P.O. Box 3074

Lynchburg, VA 24503

Office: (434) 947-7422

Office Hours: Monday-Friday, 8am-6pm EST

Hotline: (434) 947-7273

Toll-Free Hotline: (888) 947-7273
Hotline Hours: 24 hours
Accept Collect Calls: No
Website: www.crisislineofcentralvirginia.org/SARP.html
Email: sarplyn@intelos.net

A program of Crisis Line of Central Virginia, Sexual Assault Response Program (SARP) is dedicated to providing free crisis intervention, support, advocacy, and information to survivors of sexual assault and abuse, their family, and friends.

Service area: The cities of Bedford and Lynchburg and the counties of Amherst, Appomattox, Bedford, and Campbell

Work with: All survivors of sexual violence including: rape, attempted rape, molestation, child sexual abuse, sexual harassment, stalking, and relationship violence; their concerned friends; and family members

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; accompaniment and support for survivors at the Lynchburg General Hospital and Bedford Memorial Hospital emergency rooms, police stations, and court-related procedures; and information and referrals.

Services for survivors after release include: All of the above, as well as ongoing support and advocacy; assistance with food, clothing, transportation, and shelter; and a lending library, which offers a variety of books, pamphlets, brochures, and videotapes related to sexual assault, child sexual abuse, stalking, and domestic violence.

Services for loved ones include: All of the above.

Fees: Free

Additional Information: SARP also offers a periodic 8-week support group for Adults Molested as Children (AMAC).

Domestic Violence Emergency Services, Inc.

P.O. Box 2381
Danville, VA 24541
Office: (434) 799-3683
Office Hours: 24 hours
Local Hotline/TDD: (434) 791-1400
Hotline Hours: 24 hours
Accept Collect Calls: Yes
Website: www.dovesinc.com
Email: pcarter@dovesinc.com

Domestic Violence Emergency Services (DOVES) provides comprehensive services to survivors of domestic violence and sexual assault.

Service area: The cities of Danville and Halifax, and the counties of Lunenburg, Mecklenburg, Pittsylvania, and South Boston

Work with: All survivors of sexual violence and their concerned friends and family members

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; hospital and court accompaniment; and information and referrals.

Services for survivors after release include: All of the above, as well as short-term counseling, emergency shelter, and support groups.

Services for loved ones include: Crisis intervention, support groups, information, and referrals.

Fees: Free

Family Crisis Support Services, Inc.

P.O. Box 692

Norton, VA 24273

Office: (276) 679-7240/(276) 926-4816

Office Hours: Monday-Friday, 9am-5pm EST

Toll-Free Hotline: (877) 348-3416

Hotline Hours: 24 hours

Accept Collect Calls: No

Website: www.family-crisis.com

Email: fcssh@yahoo.com

Family Crisis Support Services provides immediate, temporary assistance to survivors of domestic violence, sexual assault, and homelessness in a six county area.

Service area: The city Norton and Buchanan, Dickenson, Lee, Russell, Scott, and Wise Counties

Work with: All survivors of sexual violence, their family, and friends

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; in-person counseling, by arrangement; personal accompaniment and advocacy during medical examinations, police investigations, and the court process; and information and referrals.

Services for survivors after release include: All of the above, as well as supportive counseling; transportation to appointments related to sexual assault; and support groups.

Services for loved ones include: Crisis intervention, counseling, information, and referrals.

Fees: Free

Family Resource Center

P.O. Box 612

Wytheville, VA 24382

Office: (276) 625-0219

Office Hours: Monday-Friday, 8am-5pm EST

Wytheville Hotline: (276) 228-8431

Galax Hotline: (276) 236-0364

Marion Hotline: (276) 782-1608

Toll-Free Hotline: (800) 613-6145

Hotline Hours: 24 hours

Accept Collect Calls: No

Website: www.frc-inc.org

Email: frc@frc-inc.org

The Family Resource Center (FRC) sexual assault program offers emotional support and advocacy to adult and child survivors of sexual assault and their families.

Service area: Galax and Bland, Carroll, Grayson, Smyth, and Wythe Counties

Work with: Adult and child survivors of sexual abuse/assault and their families

Services for survivors during incarceration include: Crisis intervention and support via the 24-hour hotline or by mail; hospital accompaniment and advocacy; court and legal advocacy; and information and referrals.

Services for survivors after release include: All of the above, as well as individual supportive counseling and temporary, emergency shelter for women survivors of sexual violence and their children.

Services for loved ones include: All of the above.

Fees: Free

Additional Information: Men in need of emergency shelter services will be provided with shelter in a remote location with access to FRC's community services, including supportive counseling and advocacy.

The Haven Shelter and Services, Inc.

P.O. Box 1267

Warsaw, VA 22572

Office: (804) 333-1099

Office Hours: Monday-Friday, 9am-5pm EST

Toll-Free Hotline: (800) 224-2836

Hotline Hours: 24 hours

Accept Collect Calls: No

Website: www.havenshelter.org

E-mail: saprogram@havenshelter.org

The Haven provides free, confidential services for survivors of domestic violence, sexual assault, and stalking.

Service area: Essex, Lancaster, Northumberland, Richmond, and Westmoreland Counties

Work with: All survivors of sexual assault, their friends, and family

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; emergency room accompaniment during forensic exams; court accompaniment and advocacy; and information and referrals.

Services for survivors after release include: All of the above, as well as short-term individual counseling; 24-hour emergency shelter for adult female survivors of sexual assault and their children in imminent danger; alternative emergency housing for male survivors of sexual assault in imminent danger, when available; and support groups.

Services for loved ones include: Crisis intervention, support, information, and referrals.

Fees: Free

New Directions Center, Inc.

P.O. Box 3069

Staunton, VA 24402

Office: (540) 885-7273

Office Hours: Monday-Friday, 9am-5pm EST

Hotline: (540) 886-6800
Toll-Free Hotline: (800) 564-2836
Hotline Hours: 24 hours
Accept Collect Calls: No
Website: www.newdirectionscenter.com
E-mail: director@newdirectionscenter.org

New Directions Center is a non-profit community organization that provides crisis intervention, emergency housing, food, clothing, and transportation to women, children, and men impacted by homelessness and emotional, physical, and sexual violence.

Service area: Augusta, Staunton, and Waynesboro Counties

Work with: All survivors of sexual violence and their loved ones

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; accompaniment to hospital emergency rooms, police departments, the Commonwealth Attorney's office, and court proceedings; and information and referrals.

Services for survivors after release include: All of the above, as well as counseling; emergency housing for those in imminent danger; specialized services for child survivors of abuse; emergency food, transportation, and clothing; and support groups.

Services for loved ones include: Information and crisis intervention via the 24-hour hotline.

Fees: Free

People, Inc.

1173 W. Main Street
Abingdon, VA 24210
Office: (276) 889-8477
Office Hours: Monday-Friday, 8am-4:30pm EST
Hotline: (276) 935-5485
Toll-Free Hotline: (877) 697-9444
Hotline Hours: 24 hours
Accept Collect Calls: No
Website: www.peopleinc.net
Email: rkeen@peopleinc.net

The People, Inc. Sexual Assault Awareness and Shelter Program provides comprehensive services to survivors of sexual violence.

Service area: Buchanan and Russell Counties

Work with: All survivors of sexual assault, their friends, and family

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; hospital accompaniment during forensic exams; court advocacy; and information and referrals. People Inc. also provides education on domestic violence and sexual assault at a local youth detention facility.

Services for survivors after release include: Crisis intervention; hospital accompaniment; court advocacy; individual counseling; support groups; temporary emergency shelter; transportation assistance; and information and referrals.

Services for loved ones include: Crisis intervention, counseling, information, and referrals.

Fees: Free

Additional Information: People, Inc. also operates the Virginia Community Action Re-Entry System (CARES), a statewide program that offers voluntary Life Skills Workshops for prisoners within correctional facilities. Program staff assist prisoners with post-release planning, including assistance with finding a job, housing, and other community resources. These services are available at the following facilities: Appalachian, Keene Mountain, Marion, Tazewell, Pulaski, Wise, and the Southwest Day Reporting Center. Post-release services are provided in Russell, Smyth, and Washington Counties. This program is only open to prisoners within the state prison system. For more information, contact Gary Breeding, Program Coordinator.

Project Hope at Quin Rivers Inc.

P.O. Box 660

Quinton, VA 23141

Office: (804) 966-5020

Office Hours: Monday-Friday, 9am-5pm EST

Toll-Free Hotline: (877) 966-4357

Hotline Hours: 24 hours

Accept Collect Calls: No

Website: www.quinriversagency.org

Email: msheltonknight@quinrivers.org

Project Hope at Quin Rivers offers supportive services to adult and child survivors of sexual violence.

Service area: Charles City, New Kent, King and Queen, and King William Counties

Work with: All survivors of sexual assault and their concerned friends and family members

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; hospital accompaniment during forensic exams; court advocacy; and information and referrals.

Services for survivors after release include: All of the above, as well as individual and group counseling.

Services for loved ones include: Crisis intervention, counseling, information, and referrals.

Fees: Free

Project Horizon

120 Varner Lane

Lexington, VA 24450

Office: (540) 463-7861

Office Hours: Monday-Friday, 9am-5pm EST

Hotline/TTY: (540) 463-2594

Hotline Hours: 24 hours

Accept Collect Calls: No

Website: www.projecthorizon.net

Email: ph@rockbridge.net

Project Horizon provides comprehensive services to survivors of domestic, dating, and sexual violence through crisis intervention services and prevention programs.

Service area: Buena Vista, Lexington, and Rockbridge Counties

Work with: All survivors of sexual violence, their family, and friends

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline, by mail, or in-person, by appointment; emergency room accompaniment during forensic exams; advocacy and accompaniment to court dates and appointments related to the abuse; in-person counseling, by arrangement; and information and referrals.

Services for survivors after release include: All of the above, as well as individual counseling; weekly support groups; temporary emergency housing for individuals who have experienced domestic violence or sexual assault; and a Resource Library, which has a wide variety of books, videotapes, and other materials related to topics such as domestic violence, teen dating violence, and sexual assault that can be checked-out by community members for a two week period.

Services for loved ones include: Crisis intervention, counseling, information, and referrals.

Fees: Free

Additional Information: Non-English speaking callers to the hotline will be provided with interpretation via the AT&T Language Line.

Rappahannock Council Against Sexual Assault

2601 Princess Anne Street, Suite 102

Fredericksburg, VA 22401

Office: (540) 371-6771

Office Hours: Monday-Friday, 9am-5pm EST

Counseling Office: (540) 371-5502

Counseling Hours: Extended hours based on appointment

Hotline: (540) 371-1666

TTY Hotline: (540) 371-5581

Hotline Hours: 24 hours

Accept Collect Calls: No

Website: www.rcasa.org

E-mail: info@rcasa.org

The Rappahannock Council Against Sexual Assault (RCASA) is a private, nonprofit agency that provides services for survivors of sexual assault and their significant others.

Service area: Fredericksburg and Caroline, King George, Spotsylvania, and Stafford Counties.

RCASA also provides emergency medical accompaniment for Culpeper County at Mary Washington Hospital.

Work with: All survivors of sexual assault and abuse, including women, men, and children

Services for survivors during incarceration include: Crisis intervention and support via the 24-hour hotline or by mail; advocacy and accompaniment to emergency rooms during forensic exams; court advocacy and outreach; and information and referrals.

Services for survivors after release include: All of the above, as well as short-term, long-term, and group counseling for: children (ages 3-12) and teenagers (13-18) who have been sexually abused; adults abused as children; rape survivors of all ages and genders; and Spanish-speakers.

Services for loved ones include: All of the above, as well as a support group for parents and caregivers, family members, and significant others of those who have been raped or sexually abused.

Fees: Crisis intervention services, short-term counseling, hospital and court accompaniment, and support groups are free. Crisis counseling sessions are free; longer-term counseling is provided for a fee. Criminal Injuries Compensation Funds are applied for survivors who are eligible, and most major insurance is accepted. A sliding fee scale is used for survivors who do not have insurance. Contact RCASA for more information on these costs.

Sexual Assault Resource Agency

P.O. Box 1565

Charlottesville, VA 22902-1565

Office: (434) 295-7273

Office Hours: Monday-Friday, 9am-5pm EST

Local Hotline: (434) 977-7273

Toll-Free Hotline: (800) 656-4673

Hotline Hours: 24 hours

Accept Collect Calls: Yes

Website: www.sexualassaultresources.org

E-mail: info@sexualassaultresources.org

Sexual Assault Resource Agency (SARA) serves women, children, and men who have experienced sexual assault, their families, and friends.

Service area: Charlottesville and Albemarle, Fluvanna, Greene, Louisa and Nelson Counties

Work with: All survivors of sexual abuse, their family, and friends

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; medical accompaniment to the emergency room, health department, or other health facility; accompaniment to the court or police station; medical and legal advocacy; and information and referrals to resources in the community. SARA also conducts educational support groups for women incarcerated at Albemarle Charlottesville Regional Jail and at Fluvanna Correctional Center for Women.

Services for survivors after release include: Crisis intervention; accompaniment to emergency rooms, courts, and police stations; medical and legal advocacy; short-term counseling; on-going support groups for children, teenagers, and adult survivors of sexual assault; and information and referrals.

Services for loved ones include: Crisis intervention, support, short-term counseling, information, and referrals.

Fees: Free

Sexual Assault Response and Awareness Program

301 Elm Avenue, SW

Roanoke, VA 24016

Office: (540) 345-7273

Office Hours: Monday-Friday, 8:30am-5pm EST

Hotline: (540) 981-9352

Hotline Hours: 24 hours
Accept Collect Calls: No
Website: www.brbh.org
E-mail: sara@brbh.org

The Sexual Assault and Response and Awareness (SARA) program provides a range of services to survivors of rape and other forms of sexual assault.

Service area: The cities of Roanoke and Salem and the counties of Botetourt, Craig, and Roanoke

Work with: All survivors of sexual assault and their loved ones

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; hospital accompaniment during forensic exams; and information and referrals.

Services for survivors after release include: All of the above, as well as ongoing counseling with licensed therapists.

Services for loved ones include: All of the above.

Fees: Free

Additional Information: Support groups are offered on a periodic basis, depending on need.

Sixth District Court Services, Family Violence Prevention Program

420 South Main Street
Emporia, VA 23847
Office: (434) 348-0100
Office Hours: Monday-Friday, 8am-5pm EST
Toll-Free Hotline: (800) 838-8238
Hotline Hours: 24 hours
Accept Collect Calls: No
Email: turnern@telpage.net

The Family Violence Prevention Program is designed to meet the emergency and on-going needs of survivors of domestic violence and sexual assault.

Service area: Emporia and Brunswick, Greensville, and Sussex Counties

Work with: All survivors of sexual assault, their concerned friends, and family

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; hospital accompaniment and advocacy during forensic exams; and information and referrals.

Services for survivors after release include: All of the above, as well as referrals for counseling and financial assistance, when funding is available; an adult female sexual assault survivor support group; and court accompaniment.

Services for loved ones include: Crisis intervention, support, information, and referrals.

Fees: Free

Tidewater AIDS Community Taskforce

9229 Granby Street

Norfolk, VA 23503
Office: (757) 583-1317
Office Hours: Monday-Friday 9am-5pm EST
Accept Collect Calls: No
Website: www.tact-online.com
Email: info@tact-online.com

The Tidewater AIDS Community Taskforce (TACT) is a private non-profit corporation whose purpose is to support and maintain the best quality of life for persons who are HIV+ or affected by the disease and to reduce the overall incidence of HIV infection by providing education, information, HIV prevention, and support services to the general public, especially those living with HIV/AIDS.

Service area: The Hampton Roads Community, Isle of Wight, Western Tidewater area, and the Peninsula

Work with: People infected with and affected by HIV/AIDS

Services for survivors during incarceration include: HIV testing and counseling in two local jails in Hampton and Newport News and information and referrals via phone or by mail. State prisoners who will be released to the TACT service area can contact the organization to arrange for services after their release.

Services for survivors after release include: HIV testing and counseling; case management; housing services, including utility assistance; assistance with getting medical care, dental care, substance abuse treatment, and mental health counseling and referrals; and support groups.

Services for loved ones include: HIV testing and counseling; prevention education; and information and referrals.

Fees: Free

Virginia Anti-Violence Project

403 Robinson St.
Richmond, VA 23220
Office: (804) 643-4816
Office Hours: Monday-Thursday, 9am-5pm EST
Accept Collect Calls: No
Website: www.virginiaavp.org
Email: info@virginiaavp.org

The Virginia Anti-Violence Project is committed to addressing and eliminating all violence within and against lesbian, gay, bisexual, transgender and queer communities across the Commonwealth.

Service area: Virginia

Work with: Lesbian, gay, bisexual, transgender and queer (LGBTQ) survivors of violence and their concerned friends and family members

Services for survivors during incarceration include: Information and referrals; support via letters; and email communication.

Services for survivors after release include: Information and referrals.

Services for loved ones include: Information and referrals.

Fees: Free

Additional Information: VAVP is a state-wide group with limited resources and cannot offer individual advocacy for LGBTQ survivors of violence except in very rare circumstances. All survivors will be provided with appropriate local referrals.

Virginia Sexual and Domestic Violence Action Alliance

5008 Monument Ave., Suite A

Richmond, VA 23230

Office: (804) 377-0335

Office Hours: Monday-Friday, 9am-5pm EST

Hotline/TTY(en Español): (800) 838-8238

Hotline Hours: 24 hours

Accept Collect Calls: No

Website: www.vsdvalliance.org

Email: info@vsdvalliance.org

The Virginia Sexual & Domestic Violence Action Alliance (VSDVAA) is a non-profit agency dedicated to raising awareness about sexual and domestic violence, increasing public access to resources and services, offering opportunities for professional development, and initiating legislative and policy change that will bring Virginia closer to our vision: a world where relationships between people are respectful, healthy, and safe.

Service area: Virginia

Work with: Survivors of sexual assault and their family and friends; sexual assault programs; allied professional groups; and the general public

Services for survivors during incarceration include: Crisis intervention; support; information; referrals to community resources via the Virginia Family Violence and Sexual Assault Hotline or by mail; and a directory of affiliated rape crisis centers on the VSDVAA website.

Services for survivors after release include: All of the above.

Services for loved ones include: All of the above.

Fees: Free

Additional Information: In an effort to make the Hotline accessible to a wide array of callers, VSDVAA employs bilingual (English/Spanish) staff and contracts with Language Lines to provide language interpretation for over 140 different languages. Se habla español.

Women's Resource Center of the New River Valley

P.O. Box 477

Radford, VA 24143

Office: (540) 639-9592

TTY Office: (540) 639-2197

Office Hours: Monday-Friday, 9am-5pm EST

Local Hotline: (540) 639-1123

Hotline Hours: 24 hours

Accept Collect Calls: No

Website: www.wrcnrv.org
E-mail: assistantdirector@wrcnrv.org

The Women's Resource Center of the New River Valley is a non-profit human service organization that provides programs and services to adult and child survivors of domestic and sexual violence.

Service area: The city of Radford; the counties of Floyd, Giles, Montgomery, and Pulaski; and the campuses of New River Community College, Radford University, and Virginia Tech

Work with: All survivors of sexual violence, their concerned friends, and family

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline; emergency room advocacy and accompaniment during forensic exams; legal advocacy; and information and referrals.

Services for survivors after release include: All of the above, as well as counseling; support groups; emergency shelter for women and children in imminent danger; emergency hotel placements for survivors who are in imminent danger and meet the criteria; transitional housing; and specialized services for children, including crisis intervention and long-term counseling.

Services for loved ones include: Crisis intervention, support, information, and referrals.

Fees: Free

YWCA of Richmond, Sexual Violence Program

6 North 5th Street

Richmond, VA 23219

Office: (804) 643-6761

Office Hours: Monday-Friday, 7am-7pm EST

Hotline (Richmond): (804) 643-0888

Hotline Hours: 24 hours

Accept Collect Calls: Yes, on the hotline

Website: www.ywcarichmond.org

E-mail: info@ywcarichmond.org

The YWCA of Richmond offers free, comprehensive crisis services for adult and teen survivors of sexual assault and their families. The Sexual Violence Program is the only certified sexual violence program serving the Greater Richmond area.

Service area: The towns of Hopewell, Petersburg, and Richmond and the counties of Chesterfield, Goochland, Hanover, Henrico, and Powhatan

Work with: All survivors of sexual assault over the age of 12 and their families

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; hospital accompaniment and advocacy during forensic exams; court accompaniment; and information and referrals.

Services for survivors after release include: All of the above, as well as individual counseling; support groups; and emergency shelter, if needed. Sexual violence support groups and individual counseling are conducted at the downtown location and at confidential locations throughout the community.

Services for loved ones include: Crisis intervention, support, information, and referrals.

Fees: Free

YWCA of South Hampton Roads, Response Sexual Assault Support Services

5215 Colley Avenue

Norfolk, VA 23508

Office: (757) 623-2115

Office Hours: Monday-Friday, 8am-5pm EST

Hotline: (757) 622-4300

Hotline Hours: 24 hours

Accept Collect Calls: Yes, on the office line

Website: www.ywca-shr.org

Email: responseywca@yahoo.com

Response Sexual Assault Support Services is dedicated to providing support, counseling, and advocacy to adults and children victimized by sexual assault and to promoting zero tolerance of sexual violence.

Service area: Chesapeake, Norfolk, Portsmouth, South Hampton Roads, Suffolk, Virginia Beach, and Western Tidewater

Work with: All survivors of sexual assault and their concerned friends and family

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; accompaniment and advocacy at the hospital, police station or court; and information and referrals.

Services for survivors after release include: All of the above, as well as counseling; support groups; personal advocacy; criminal justice system support for sexual assault cases; emergency shelter referrals; and intervention with employers, schools, health care providers, and the military.

Services for loved ones include: Crisis intervention, support, information, and referrals.

Fees: Free

LEGAL RESOURCES

ACLU of Virginia

530 East Main Street, #310

Richmond, VA 23219

Office: (804) 644-8022

Fax: (804) 649-2733

Website: www.acluva.org

Email: intake@acluva.org

The ACLU of Virginia handles select litigation limited to state prison facilities and county jails. The ACLU will only respond to written inquiries and does not give legal advice or do intake over the phone. If you choose to write to the ACLU, give a description of what civil rights injustice occurred, what steps you took to resolve it, and what grievance procedures you attempted to access without success. The ACLU generally only handles cases that could lead to a change in institutional policy and does not handle appeals cases.

Lambda Legal: Southern Regional Office

730 Peachtree Street, NE, Suite 1070
Atlanta, GA 30308-1210
Office: (404) 897-1880
Fax: (404) 897-1884
Website: www.lambdalegal.org
E-mail: legalhelpdesk@lambdalegal.org

Lambda Legal is a national organization committed to achieving full recognition of the civil rights of lesbians, gay men, bisexuals, transgender people, and those with HIV through impact litigation, education and public policy work. The Southern Regional Office provides services for those who are located in Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee, Virginia, and West Virginia.

Help Desk Hours (EST):

Mondays – 2-4pm
Wednesdays – 2-4pm
Thursdays – 10am-12pm

If Help Desk staff are busy helping other callers, your call will be routed to the Legal Help Desk voicemail. Please leave the following information: name, state, contact info, best time to reach you, and a brief message outlining your legal inquiry. A Help Desk staff person will return your call.

It is usually most efficient for Help Desk callers to contact Lambda by phone. If you are in a place where you are not able to make long distance calls, Lambda can make an appointment to call you. If you are absolutely unable to call, you may e-mail Lambda at legalhelpdesk@lambdalegal.org or write to the address above.

Virginia State Bar Lawyer Referral Service

707 E. Main Street, Suite 1500
Richmond, VA 23219
Phone: (804) 775-0808
Toll-Free: (800) 552-7977
Hours: Monday-Friday, 9am-5pm EST
Website: www.vsb.org

The Virginia State Bar Lawyer Referral Service provides referrals to Virginia lawyers or agencies with expertise in a range of cases. This service is free. If you are referred to a lawyer, you will be entitled to consult with her or him for up to one half-hour for a fee of \$35. You should be prepared to prepay by VISA or MasterCard at the time of the referral. Mail-in prepayment by money order is also accepted.

The initial consultation may answer your questions and enable you to solve your problem. If your problem requires additional time and work, you will be responsible for any additional legal

fees. The lawyer you consult will be glad to discuss his or her fees and the cost of services beyond the initial consultation. However, there is no obligation for either you or the lawyer to go beyond the first consultation.

GOVERNMENT RESOURCES

Virginia Department of Corrections, Ombudsman Services Unit

P.O. Box 26963

Richmond, VA 23261-6963

Office: (804) 674-3014 x125

The Ombudsman Services Unit serves adult prisoners in the Virginia Department of Corrections (DOC) and handles prisoner complaints that were not dealt with in a manner satisfactory to the prisoners at the institutional level. To file such a grievance, inmates must first show an effort to resolve the problem informally by filing a regular grievance form, usually available from floor officers. An Implementation Memorandum within each institution will say where these forms are available.

The Ombudsman Services Unit handles grievances that were denied at the lower level (including denied requests for transfer), or to request a change in institutional policy. If the grievance has been filed appropriately after the complainant (prisoner) has sought help at a less formal level, the Services Unit will review the grievance, investigate, and attempt to resolve the issue. Prisoners must write up a regular grievance form before being directed to a complaint appeal unit such as the Ombudsman Services Unit. Complaints are only taken in writing.

Virginia Department of Corrections, Special Investigation Unit at the Office of the Inspector General

6900 Atmore Drive

P.O. Box 26963

Richmond, VA 23261-6963

Office: (804) 674-3113

The Special Investigations Unit is responsible for conducting investigations of all felony and misdemeanor violations of law committed in and against the Department of Corrections (including sexual assault) and serious allegations of staff/employee misconduct and administrative violations. Prisoners who have been sexually assaulted in a VDOC facility can contact the Special Investigations Unit by writing to the address above to report the assault and any concerns regarding the handling of investigations into such abuse.

JDI has directly contacted each organization listed in the Resource Guide in hopes of pointing survivors toward those currently accepting new clients. However, the inclusion of any group or individual in the Resource Guide does not necessarily constitute an endorsement or recommendation by JDI, nor can JDI guarantee the availability of the services described here.