



VERMONT RESOURCE GUIDE

COUNSELING AND OTHER SUPPORT SERVICES

A Community Resource Network

2 Blacksmith St.
Lebanon, NH 03766
Office: (603) 448-8887
Toll-free Office: (800) 816-2220
Office Hours: Monday-Friday, 9am-5pm EST
Accept Collect Calls: No
Website: www.acornvtnh.org
Email: acorn@acornvtnh.org

A Community Resource Network (ACORN) works to support and empower those whose lives are affected by HIV/AIDS and Hepatitis C to live fully and with dignity and to stop the spread of these diseases through education, information, and understanding in New Hampshire and Vermont.

Service area: Windsor and Orange Counties in Vermont

Work with: All people with HIV/AIDS and Hepatitis C and their affected family members

Services for survivors during incarceration include: Pamphlets and information on HIV and Hepatitis C.

Services for survivors after release include: All of the above; HIV testing and counseling; needle exchange; food pantry; condoms and lubricant; information; and referrals.

Services for loved ones include: HIV testing and counseling; information; and referrals.

Fees: Free

Aid to Women, Men, and Children in Abuse and Rape Emergencies

P.O. Box 307
Hardwick, VT 05843
Office/Hotline: (802) 472-6463
Office Hours: Monday-Friday, 8:30am-4pm EST
Hotline Hours: 4pm-8:30am EST

Accept Collect Calls: No
E-mail: aware@vtlink.net

Aid to Women, Men, and Children in Abuse and Rape Emergencies (AWARE) offers direct services for survivors of sexual violence and their loved ones.

Service area: Part of Caledonia, Orleans, and Washington Counties

Work with: Survivors of sexual violence and their loved ones

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline and by mail; hospital accompaniment during forensic exams; legal advocacy and court accompaniment for sexual assault cases; information; and referrals.

Services for survivors after release include: All of the above; support groups for survivors of sexual violence; and ongoing emotional support.

Services for loved ones include: Crisis intervention; emotional support; information; and referrals.

Fees: Free

AIDS Project of Southern Vermont

P.O. Box 1486

Brattleboro, VT 05302

Office: (802) 254-4444

Toll-free Office: (800) 294-4443

Office Hours: Monday-Friday, 8:30-4:30pm EST

Accept Collect Calls: No

Website: www.aidsprojectsouthernvermont.org

Email: apsv@sover.net

The AIDS Project of Southern Vermont is a regional AIDS service organization that provides direct services to people living with HIV/AIDS and HIV prevention services to those at most risk in Windham, Bennington, and southern Windsor counties.

Service area: Bennington, Windham, and southern Windsor Counties.

Work with: People living with HIV/AIDS, those at highest risk of contracting HIV, and others in need of testing

Services for survivors during incarceration include: Information about AIDS Project of Southern Vermont services and HIV/AIDS via phone and by mail.

Services for survivors after release include: Free and anonymous HIV testing and counseling in a safe atmosphere at the Brattleboro office; a Men's Program that provides community, support, social activities, and information about HIV/STD prevention and testing for gay, bisexual, queer, and questioning men in and around Windham County; a Women's Program that promotes community-building, education, and safer sex among women through support, training, and leadership development; and a range of services for people living with HIV/AIDS, including case management and assistance with obtaining medical, social, and vocational services; assistance with applications for state and federal insurance programs that provide medical services, medications, dental care, Social Security, and disability care; food programs; financial assistance with mental health care, substance abuse treatment, transportation, nutrition,

emergencies, and other needs related to HIV/AIDS care for eligible clients; information; and referrals.

Services for loved ones include: Free and anonymous HIV testing and counseling in a safe atmosphere at the Brattleboro office; information; support; and referrals.

Fees: Free

New Beginnings, Inc.

23 Pleasant Street

Springfield, VT 05156

Office: (802) 885-2368

Office Hours: Monday-Friday, 8am-4pm EST

Hotline: (802) 885-2050/(802) 674-6700

Toll-free Hotline: (800) 228-7395

Hotline Hours: 24 hours

Accept Collect Calls: Yes

E-mail: newbeg@vermontel.net

New Beginnings provides services to women, men, and children who are survivors of domestic and sexual violence.

Service area: 13 Towns in Southern Windsor County and the town of Rockingham in Windham County

Work with: Survivors of domestic and sexual violence and their loved ones

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline, by mail, and email; hospital accompaniment during forensic exams at Springfield and Mt. Ascutney Hospitals; legal advocacy and court accompaniment at the Windsor County District and Superior Courthouses; information; and referrals. In-person peer support; information; safety planning; and advocacy are available to survivors at Southwest State Correctional and Southern State Correctional Facilities. Staff will make every effort to locate a place to meet in the prison that will ensure confidentiality.

Services for survivors after release include: All of the above; peer counseling; support groups; and assistance with Relief From Abuse Orders.

Services for loved ones include: Crisis intervention; information; and referrals.

Fees: Free

Additional Information: New Beginnings will provide immediate crisis intervention to any survivor who contacts them. For survivors who have perpetrated violence against a New Beginnings Inc. client, appropriate referrals to another victim service agency will be provided for ongoing support services.

Rutland County Women's Network and Shelter

P.O. Box 313

Rutland, VT 05702

Office: (802) 775-6788

Office Hours: Monday-Thursday, 8:30am-4:30pm and Friday, 8:30-4pm EST

Hotline: (802) 775-3232

Hotline Hours: 24 hours

Accept Collect Calls: No
Website: www.rcwn.org
E-mail: rcwnsmiche@yahoo.com

The Rutland County Women's Network and Shelter, Inc. is a non-profit, community-based organization serving survivors of domestic violence and sexual assault in the Rutland County area.

Service area: Rutland County

Work with: Survivors of domestic violence and sexual assault and their loved ones

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline and by mail; hospital accompaniment during forensic exams; legal advocacy and court accompaniment; information; and referrals.

Services for survivors after release include: All of the above; counseling; advocacy and referrals in legal and welfare matters to put survivors in touch with local service providers, attorneys, welfare specialists, job training, and adult education programs; and support groups.

Services for loved ones include: Crisis intervention; counseling; information; and referrals.

Fees: Free

Safeline, Inc.

P.O. Box 368

Chelsea, VT 05038

Office: (802) 685-7900

Office Hours: Monday-Friday, 8:30am-4pm EST

Toll-free Hotline: (800) 639-7233

Hotline Hours: 24 hours

Accept Collect Calls: Yes

Website: www.safelinevt.org

E-mail: safelineinfo@safelinevt.org

Safeline is both a domestic violence and sexual assault agency that serves all of Orange County and northern Windsor County.

Service area: Orange and Northwestern Windsor Counties

Work with: Survivors of domestic violence and sexual assault and their loved ones

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline and by mail; hospital accompaniment during forensic exams; legal advocacy and court accompaniment; information; and referrals.

Services for survivors after release include: All of the above; transitional housing; and peer mentoring.

Services for loved ones include: All of the above.

Fees: Free

SafeSpace

P.O. Box 5883

Burlington, VT 05402

Office: (802) 863-0003

Toll-free Office: (866) 869-7341

Office Hours: Monday-Friday, 9am-6pm EST

Accept Collect Calls: Yes

Website: www.ru12.org

E-mail: info@safespacevt.org

SafeSpace is a social change and social service organization working to end physical, sexual, and emotional violence in the lives of lesbian, gay, bisexual, transgender, queer, and questioning (LGBTQQ) people. SafeSpace provides information, support, referrals, and advocacy to LGBTQQ survivors of violence and offers education and outreach programs in the wider community.

Service area: Vermont

Work with: LGBTQQ survivors of violence

Services for survivors during incarceration include: A range of services for LGBTQQ survivors of violence, including emotional support, referrals, and advocacy via phone and by mail; direct advocacy and accompaniment to courts, hospitals, police stations, and other agencies; assistance in obtaining needed services; and information. In-person services may also be available in detention facilities, by arrangement.

Services for survivors after release include: All of the above; one-on-one support and advocacy services for LGBTQQ survivors of violence and discrimination; and support groups.

Services for loved ones include: All of the above.

Fees: Free

Sexual Assault Crisis Team

4 Cottage Street

Barre, VT 05641

Office: (802) 476-1388

Office Hours: Monday-Friday, 9am-5pm EST

Hotline: (802) 479-5577

Hotline Hours: 24 hours

Accept Collect Calls: No

E-mail: sact.lawproject@yahoo.com

The Sexual Assault Crisis Team is a nonprofit volunteer organization serving the needs of sexual violence survivors in Washington County through crisis support and advocacy services.

Service area: Washington County

Work with: Survivors of sexual violence and their loved ones

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline and by mail; hospital accompaniment during forensic exams; legal advocacy and court

accompaniment for sexual assault cases; information; and referrals. In-person services may be available in detention facilities, by arrangement.

Services for survivors after release include: All of the above; emergency shelter for male and female survivors of sexual assault; one-on-one peer support; and support groups.

Services for loved ones include: Crisis intervention; counseling; information; and referrals.

Fees: Free

Umbrella, Inc. Advocacy Program

1222 Main St., Suite 301

Dean Hale Bldg., 3rd Floor

St. Johnsbury, VT 05819

Office/Hotline: (802) 748-8645

Hotline Hours: 24 hours

Accept Collect Calls: Yes

Website: www.umbrellanek.org

E-mail: info@umbrellanek.org

Umbrella, Inc. is a private, non-profit progressive resource organization that serves the residents of Caledonia, Essex, and Orleans Counties in northeastern Vermont. Umbrella's Advocacy Program is dedicated to supporting individuals victimized by domestic and sexual violence and their children. The program promotes social change through education and actions that develop resources and collaboration within and across communities to end domestic and sexual violence and the underlying social tolerance that perpetuates it.

Service area: Caledonia, Essex, and Orleans Counties, with offices in Newport and St. Johnsbury

Work with: Survivors of domestic violence and sexual assault and their children

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline and by mail; hospital accompaniment during forensic exams; legal advocacy and court accompaniment; information; and referrals. In-person services may also be available in detention facilities, by arrangement.

Services for survivors after release include: All of the above; a safe-house network; emergency shelter; assistance with housing issues for survivors of abuse; support groups for women and children; and assistance with accessing area resources.

Services for loved ones include: All of the above.

Fees: Free

Vermont Committee for AIDS Resources, Education, and Services

P.O. Box 5248

Burlington, VT 05402

Toll-free Office: (800) 649-2437

Office Hours: Monday-Friday, 9am-5pm EST

Accept Collect Calls: No

Website: www.vtcares.org

Email: shayne@vtcares.org

Vermont CARES (Vermont Committee for AIDS Resources, Education, and Services) is a strong and vibrant nonprofit organization of clients, staff, and volunteers that works to prevent HIV infection, cares for Vermonters with HIV and AIDS, and advocates for social and policy change relative to HIV treatment and education.

Service area: Vermont, with four offices throughout the state

Work with: People living with and affected by HIV/AIDS and others in need of testing and information

Services for survivors during incarceration include: Information related to HIV/AIDS.

Services for survivors after release include: Rapid HIV testing and comprehensive case management services for people living with HIV/AIDS who qualify.

Services for loved ones include: Risk-reduction counseling and rapid HIV testing.

Fees: Free

Vermont Network Against Domestic and Sexual Violence

P.O. Box 405

Montpelier, VT 05601

Office: (802) 223-1302

Office Hours: Monday-Friday, 8:30am-4:30pm EST

Toll-free Hotline: (800) 489-7273

Hotline Hours: 24 hours

Accept Collect Calls: Yes, dependent on staff availability or by arrangement

Website: www.vtnetwork.org

E-mail: vtnetwork@vtnetwork.org

The Vermont Network Against Domestic and Sexual Violence (the Network) is a feminist organization committed to eradicating domestic and sexual violence through advocacy, empowerment, and social change. The Network connects survivors with an appropriate service provider in their local county so they can get the services and support they need. Services of the 16 Network programs include confidential crisis intervention, hotline, shelter, legal advocacy, financial and personal advocacy, hospital advocacy, information and referrals, support groups, and community education, among others.

As part of this work, the Network Office coordinates the Discussing Intimate Partner Violence and Accessing Support (DIVAS) Program, which offers education and support to incarcerated women who have experienced physical and sexual abuse. Advocates from Network programs facilitate the educational groups at Northwest State Correctional Facility and Tapestry.

DIVAS groups offer information about domestic and sexual violence, an opportunity to discuss the impact and effects of violence and abuse, and community resources. The groups provide a space for reflection, offering participants an opportunity to explore and transform the negative effects of violence in their lives. DIVAS groups are also a place where women can consider the relationship between abuse they have experienced and criminal behavior in which they have engaged. Advocates help participants develop strategies for their safety and independence upon community re-entry and support them in establishing supports and connections to services

outside the facility.

Service area: The Network provides services throughout the state of Vermont, and the DIVAS program is offered to women who are incarcerated at the Northwest State Correctional Facility and the Tapestry program.

Work with: The Network works with survivors of domestic and sexual violence and their loved ones, member programs, and allied professional groups. The DIVAS program works with women who self-identify as survivors of sexual violence and/or intimate partner violence and who are incarcerated in the state of Vermont.

Services for survivors during incarceration include: The Network provides information and referrals to the nearest member program via phone and by mail and a directory of affiliated rape crisis centers on the Network website. DIVAS provides education and support groups at the Northwest State Correctional Facility and Tapestry, along with information and referrals to community sexual and domestic violence programs. DIVAS also offers one-on-one advocacy to women incarcerated at the Northwest State Correctional Facility, with an emphasis on re-entry planning and support, including Network programs and other community resources.

Services for survivors after release include: Services of the Network programs are available to all survivors of sexual assault, including those who have been incarcerated. DIVAS works with incarcerated survivors prior to their release in order to bridge survivors with Network programs and other community supports

Services for loved ones include: Loved ones are able to access Network programs for support services. Services offered as part of the DIVAS program are only available to women who are incarcerated.

Fees: Free

Additional Information: Other services of the Network Office include: membership services and outreach, prevention education, training, and public policy advocacy. For more information on the DIVAS program, contact Liese Brown, Legal Project Specialist, at 802-223-1302, ext. 109 or liese@vtnetwork.org; or contact Heather Holter at heather_holter@tds.net.

Voices Against Violence

P.O. Box 72

St. Albans, VT 05478

Office: (802) 524-8538

Office Hours: Monday-Friday, 8:30am-4:30pm EST

Hotline: (802) 524-6575

Hotline Hours: 24 hours

Accept Collect Calls: Yes

Website: www.cvoeo.org

E-mail: voices@cvoeo.org

Voices Against Violence provides free and confidential crisis intervention, support, and advocacy services to survivors of domestic and sexual violence in Franklin and Grand Isle Counties.

Service area: Franklin and Grand Isle Counties

Work with: Survivors of domestic violence and sexual assault and their children

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline and by mail; hospital accompaniment during forensic exams; legal advocacy and court accompaniment; information; and referrals. In-person support and advocacy may also be available in detention facilities, by request.

Services for survivors after release include: All of the above; emergency shelter; and support groups.

Services for loved ones include: All of the above.

Fees: Free

Women's Crisis Center

P.O. Box 933

Brattleboro, VT 05302

Office: (802) 257-7364

Office Hours: Monday-Friday, 8am-12pm and 1-4pm EST

Hotline: (802) 254-6954

Hotline Hours: 24 hours

Accept Collect Calls: Yes, on the hotline

Website: www.womenscc.org

E-mail: wmnsc@myfairpoint.net

The mission of the Women's Crisis Center is to work toward ending physical, sexual, and emotional violence against women and children. The Women's Crisis Center is committed to offering support to survivors of these crimes, as well as prevention and educational activities to help create a community in which violence will not be tolerated.

Service area: Windham County

Work with: Survivors of physical, sexual, and emotional abuse and their loved ones

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline and by mail; hospital accompaniment during forensic exams; legal advocacy and court accompaniment for sexual assault cases; information; and referrals.

Services for survivors after release include: All of the above; emergency shelter for women and children who have experienced domestic and/or sexual violence; emotional support and advocacy; and individual and group support, including a weekly support group.

Services for loved ones include: All of the above.

Fees: Free

Women's Information Service

38 Bank St.

Lebanon, NH 03766

Office: (603) 448-5922

Office Hours: Monday-Friday, 8:30am-4:30pm EST

Hotline: (603) 448-5525

Toll-free Hotline: (866) 348-9473

Hotline Hours: 24 hours

Accept Collect Calls: Yes

Website: www.wisefoftheuppervalley.org

Email: outreach@wiseoftheuppervalley.org

Women's Information Service (WISE) provides services for survivors of sexual violence, domestic violence, and stalking in the Upper Valley of New Hampshire and Vermont.

Service area: The towns of Canaan, Enfield, Grafton, Hanover, Lyme, Orford, West Lebanon, and Wilder and surrounding areas in New Hampshire

Work with: Survivors of sexual violence, domestic violence, and stalking and their loved ones

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline and by mail; hospital accompaniment during forensic exams; legal advocacy and court accompaniment for sexual assault cases; information; and referrals.

Services for survivors after release include: All of the above; individual counseling; emergency shelter; transitional housing; children's group; and support groups.

Services for loved ones include: Crisis intervention; counseling; information; and referrals.

Fees: Free

Additional Information: Services are confidential and are available to all regardless of gender or gender identity/expression, age, health status (including HIV status), physical, mental or emotional ability, sexual orientation, socio-economic status, race, national origin, immigration status, or religious or political affiliation.

Women's Rape Crisis Center

P.O. Box 92

Burlington, VT 05402

Office: (802) 864-0555

Office Hours: Monday-Thursday, 9am-5pm EST

Hotline: (802) 863-1236

Toll-free Hotline: (800) 489-7273

Hotline Hours: 24 hours

Accept Collect Calls: No

Website: www.stoprapevermont.org

E-mail: stoprape@sover.net

The Women's Rape Crisis Center (WRCC) serves women, men, and teens in Chittenden County. WRCC advocates are available 24 hours a day to offer emotional support, information about resources and options, and referrals for survivors of sexual violence and their loved ones.

Service area: Chittenden County

Work with: Survivors of sexual violence and their loved ones

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline and by mail; hospital accompaniment during forensic exams and follow-up medical advocacy; legal advocacy and court accompaniment; information; and referrals. Advocates may be available to provide in-person support at local correctional facilities, by arrangement.

Services for survivors after release include: All of the above and periodic support groups for survivors of sexual assault.

Services for loved ones include: All of the above.

Fees: Free

WomenSafe

P.O. Box 67

Middlebury, VT 05753

Office: (802) 388-9180

Office Hours: Monday-Friday, 8:30am-4:30pm EST

Hotline: (802) 388-4205

Toll-free Hotline: (800) 388-4205

Hotline Hours: 24 hours

Accept Collect Calls: Yes

Website: www.womensafe.net

E-mail: info@womensafe.net

WomenSafe works toward the elimination of physical, sexual, and emotional violence against women and their children through direct service, education, and social change.

Service area: Addison County and the town of Rochester

Work with: Survivors of physical, sexual, and emotional abuse and their loved ones.

Services for survivors during incarceration include: Crisis intervention, problem-solving assistance, safety planning, and emotional support via the 24-hour hotline and by mail; hospital accompaniment during forensic exams; legal advocacy and court accompaniment; information; and referrals.

Services for survivors after release include: All of the above.

Services for loved ones include: Crisis intervention; education; support; information; and referrals.

Fees: Free

Additional Information: WomenSafe also offers a supervised visitation program, which provides safety for children and parents during visits and exchanges. Visits are held in a safe, neutral, and child-friendly environment.

LEGAL RESOURCES

ACLU of Vermont

137 Elm St.

Montpelier, VT 05602

Office: (802) 223-6304

Website: www.acluvt.org

Complaint Form: www.acluvt.org/learn.more/complaint_form.pdf

Email: info@acluvt.org

The American Civil Liberties Union of Vermont is dedicated to the defense of individual rights guaranteed by the Constitution and the Bill of Rights, as well as the Vermont Constitution. The ACLU of Vermont is not a resource for handling individual convictions or problems, unless related to conditions of confinement. The ACLU operates a number of specific projects, including the AIDS Education Project of the National Prison Project, and the Gay and Lesbian Rights Project of the ACLU. The ACLU of Vermont is able to look at complaints from prisoners in Vermont only.

To request assistance, fill-out and mail in the online complaint form or write directly to the ACLU. You can also call the ACLU and leave a message with your address if you would like a complaint form mailed to you.

Each complaint is reviewed by staff to see whether it constitutes a civil liberties problem with which ACLU-VT may be able to help. If the ACLU of Vermont is able to offer you assistance, the ACLU will contact you to gather more information about your situation. Because of its small size and the large volume of complaints it receives, it will take approximately six weeks to let you know the ACLU's initial decision.

Lambda Legal: National Headquarters

120 Wall Street, Suite 1500

New York, NY 10005

Office: (212) 809-8585

Website: www.lambdalegal.org

E-mail: legalhelpdesk@lambdalegal.org

Lambda Legal is a national organization committed to achieving full recognition of the civil rights of lesbians, gay men, bisexuals, transgender people, and those with HIV through impact litigation, education, and public policy work.

National Headquarters provides services for those who are located in Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont, and Washington D.C and accepts Legal Help Desk calls at any time during regular business hours (9am-5:30pm) and also Monday evenings from 5:30-8pm.

If Help Desk staff are busy helping other callers, your call will be routed to the Legal Help Desk voicemail. Please leave the following information: name, state, contact info, best time to reach

you, and a brief message outlining your legal inquiry. A Help Desk staff person will return your call.

It is usually most efficient for Help Desk callers to contact Lambda Legal by phone. If you are in a place where you are not able to make long distance calls, Lambda can make an appointment to call you. If you are absolutely unable to call, you may e-mail Lambda Legal at legalhelpdesk@lambdalegal.org or write to the addresses above.

Office of the Defender General, Prisoners' Rights Office

6 Baldwin Street, 4th Floor
Montpelier, VT 05633-3301
Office: (802) 828-3194
Website: http://defgen.vermont.gov/staff/prisoners_rights

The Prisoners' Rights Office addresses a wide range of issues that deal with the fact, length, and conditions of confinement and community supervision for people serving sentences. These include post-conviction relief criminal appeals, furlough, parole, and supervised community sentence eligibility and violations, health care, prison discipline, and sentence calculation. Services are limited to Vermont. The Prisoners' Rights Office is a division of the state public defense system and does not charge for its services; however, it does not represent individuals seeking money damages.

Vermont Bar Association Lawyer Referral Service

35-37 Court Street
P.O. Box 100
Montpelier, VT 05601-0100
Office: (802) 223-2020
Toll-free Office: (800) 639-7036
Lawyer Referral Service Hours: Monday-Friday, 8am-4pm EST
Website: www.vtbar.org
E-mail: nredington@vtbar.org

The Vermont Bar Association's Lawyer Referral Service can direct you to a lawyer in Vermont. When you call the Lawyer Referral Service, you will be asked to state your problem briefly. After listening to your problem, and based on the information you provide, the Lawyer Referral Service will give you the name and telephone number of an attorney who concentrates in that area of law. The attorney's consultation fee that should not exceed \$25 for the first half hour. Persons who have a legal problem and cannot afford a lawyer will be directed, if possible, to another public service program or human service agency for assistance.

JDI has directly contacted each organization listed in the Resource Guide in hopes of pointing survivors toward those currently accepting new clients. However, the inclusion of any group or individual in the Resource Guide does not necessarily constitute an endorsement or recommendation by JDI, nor can JDI guarantee the availability of the services described here.