



**RAPE IS NOT PART OF THE PENALTY**

## **NORTH CAROLINA RESOURCE GUIDE**

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### **COUNSELING AND OTHER SUPPORT SERVICES**

#### **Alliance of AIDS Services – Carolina**

PO Box 12583  
Raleigh, NC 27605  
Office: (919) 834-2437  
Website: [www.aas-c.org](http://www.aas-c.org)

#### Durham Client Services Office

1810 E. Main Street  
Durham, NC 27703  
Office: (919) 596-9898

#### Raleigh Client Services Office

Under One Roof  
23 Sunnybrook Road, Suite 191  
Raleigh, NC 27610  
Office: (919) 212-9500

The Alliance of AIDS Services – Carolina serves people with HIV/AIDS and their families through direct services in Wake, Durham, and Orange Counties. With offices in Durham and Raleigh, the Alliance offers the following services for people living with HIV/AIDS: emergency financial assistance for housing, utilities, bus tokens, and other basic needs; nutritional assistance; substance abuse and mental health counseling; case management; assistance applying for entitlements such as Medicaid, food stamps, etc.; and referrals to many other services. All Alliance services are free of charge.

#### **Anson County Domestic Violence Coalition**

P.O. Box 694  
Wadesboro, NC 28170  
Office: (704) 694-4499  
24-hour Hotline: (704) 690-0362

Anson County Domestic Violence Coalition provides services to survivors of domestic and sexual violence in Anson County. Sexual assault services include: 24-hour hotline; crisis intervention; hospital accompaniment; counseling; support groups; and information and referrals. All services are free and confidential.

**Family Services of Davidson County, Inc.**

P.O. Box 607  
Lexington, NC 27293  
Office: (336) 249-0237  
24-hour Hotline: (336) 243-1934  
Website: [www.fsd.org](http://www.fsd.org)

Family Services of Davidson County provides comprehensive services to survivors of sexual assault in Davidson County. Services include: 24-hour crisis hotline; medical and legal advocacy, support, and accompaniment; counseling; support groups; and information and referrals. Crisis intervention services are free and confidential for survivors. Other fee-based services are free for individuals without insurance.

**Family Service of the Piedmont**

315 East Washington Street  
Greensboro, NC 27401  
Office: (336) 387-6161  
24-hour Hotline: (336) 273-7273  
Website: [www.familyservice-piedmont.org](http://www.familyservice-piedmont.org)  
Email: [community@familyservice-piedmont.org](mailto:community@familyservice-piedmont.org)

High Point Office

1401 Long Street  
High Point, NC 27262  
Office: (336) 889-6161  
24-hour Hotline: (336) 889-7273

Family Service of the Piedmont is the largest private nonprofit agency serving children and families in Guilford County. Family Service of the Piedmont offers the following services for survivors of sexual abuse: 24-hour crisis hotlines; crisis intervention; medical, legal, and court advocacy and accompaniment; Sexual Assault Response Team program, based on the SANE (sexual assault nurse examiner) model, which combines forensically trained nurses with law enforcement officers and victim advocates to meet all the needs of survivors of sexual assault; individual and family counseling; and information and referrals. All services are free and confidential.

**Interact**

612 Wade Ave.  
Raleigh, NC 27605  
Office: (919) 828-8320  
24-hour Hotline: (919) 828-3005

Website: [www.interactofwake.org](http://www.interactofwake.org)

Interact provides services to survivors of domestic violence, sexual assault, and incest in Wake County. Staff counselors and volunteers are available 24 hours a day, seven days a week to offer crisis counseling, information, assistance with shelter, emotional support, and referrals. Interact also provides short-term, in-office crisis counseling (maximum six to eight sessions) to survivors dealing with rape, incest or domestic violence. Additionally, Interact offers support and informational groups for survivors of sexual abuse and incest (adults only). All services provided by Interact are confidential and free of charge.

### **Lesbian and Gay Community Center of Charlotte**

P.O. Box 33535

Charlotte, NC 28233

Office: (704) 333-0144

Hours: Tuesday-Thursday, 5-8pm and Saturday, 10am-2pm EST

Website: [www.gaycharlotte.com](http://www.gaycharlotte.com)

Email: [communitycenter@gaycharlotte.com](mailto:communitycenter@gaycharlotte.com)

The Lesbian and Gay Community Center provides space and opportunity to nurture, celebrate, and empower the diverse LGBT community of Charlotte through programs, events, and collaboration. Survivors of sexual assault can locate LGBT-friendly businesses and organizations throughout North Carolina through the online directory, which includes listings for mental health practitioners and peer support groups. The Lesbian and Gay Community Center can also provide information and referrals for counseling and other mental health services by phone during their normal business hours.

### **Metrolina AIDS Project**

P.O. Box 32662

Charlotte, NC 28232

Office: (704) 333-1435

Website: [www.metrolinaaidsproject.org](http://www.metrolinaaidsproject.org)

Metrolina AIDS Project (MAP) provides comprehensive services to individuals and families affected by HIV/AIDS and strives to prevent the further spread of this disease through services, education, and client advocacy in Mecklenburg County. Services include: case management; Medicaid/Medicare and drug assistance; emergency financial assistance; food pantry; confidential mental health counseling and support groups; primary medical and dental care; HIV prevention education; and a Latino/Hispanic program. MAP provides case management services to HIV+ detainees at the Mecklenburg County Jail during their incarceration and post-release. All services are free and confidential.

### **North Carolina Coalition Against Sexual Assault**

811 Spring Forest Road, Suite 900

Raleigh, NC 27609

Office: (919) 870-8881

Toll-free: (888) 732-2272

Website: [www.nccasa.org](http://www.nccasa.org)  
Email: [nccasa@nccasa.org](mailto:nccasa@nccasa.org)

The North Carolina Coalition Against Sexual Assault (NCCASA) is a non-profit organization that works to end sexual violence through education, advocacy, and legislation. NCCASA is affiliated with over 75 rape crisis centers working to end sexual violence and providing direct services to survivors of sexual violence. Each center provides 24-hour crisis intervention services, counseling, and advocacy for survivors of sexual assault and their significant others. Free and confidential counseling are available at all of the rape crisis centers. NCCASA can connect survivors with the center nearest to them that can serve them and their family or friends. All services are free.

### **Orange County Rape Crisis Center**

825-A N. Estes Drive  
Chapel Hill, NC 27514  
Office: (919) 968-4647  
24-hour Hotline: (919) 967-7273  
Toll-free 24-hour Hotline: (866) 935-4783  
TTY 24-hour Hotline: (919) 338-0746  
Website: [www.ocrcc.org](http://www.ocrcc.org)  
E-mail: [info@ocrcc.org](mailto:info@ocrcc.org)

The Orange County Rape Crisis Center (OCRCC) is a non-profit, volunteer agency serving the Orange County community. As a victim-centered agency, OCRCC's primary focus is to provide services to survivors and community education on awareness and prevention of sexual violence. All services are confidential and include: a 24-hour crisis intervention service that provides support and assistance to male and female sexual assault survivors, their families, and friends; information and referrals concerning the law enforcement, medical, and legal processes; support groups and individual counseling for sexual assault and child sexual abuse survivors; and programs on sexual assault awareness and prevention. All services are free and confidential.

### **OUR VOICE**

50 South French Broad Ave., Suite 252  
Asheville, NC 28801  
Office: (828) 252-0562  
24-hour Hotline: (828) 255-7576  
Website: [www.ourvoicenc.org](http://www.ourvoicenc.org)

OUR VOICE is a nonprofit crisis intervention agency serving all survivors of sexual violence in Buncombe County. Services include: 24 hour crisis line; individual counseling with a licensed therapist; case management; support groups; accompaniment to medical services, law enforcement interviews, and court proceedings; and information and referrals. All services are free and confidential.

### **Promise Place**

1401 Park Avenue  
New Bern, NC 28560  
Office: (252) 636-3381  
Website: [www.theresnoexcuse.com](http://www.theresnoexcuse.com)  
E-mail: [sheri@sarc.us](mailto:sheri@sarc.us)

Promise Place provides direct services for survivors of rape, sexual assault, and child sexual abuse and their families in Craven, Jones, and Pamlico Counties. Services include: victim advocacy; crisis counseling services for survivors and their families; self-protection seminars for women; and referrals, information, and resource materials. All services are free and confidential.

### **Rape Crisis Center of Catawba County**

1220 Commerce St SW #J  
Conover, NC 28613  
24-hour Hotline: (828) 322-6011  
Website: [www.rapecrisiscenter.com](http://www.rapecrisiscenter.com)

The Rape Crisis Center of Catawba County is a nonprofit human service agency that provides crisis intervention to survivors of rape and sexual assault 24 hours a day. The agency provides support for survivors, their friends, and their families and is dedicated to providing comprehensive, sensitive, and confidential services to all survivors, both female and male. Services include: 24 hour crisis intervention; crisis counseling; support groups; medical and legal advocacy; court accompaniment; and information and referrals. All services are free and confidential and provided to survivors regardless of age, race, ethnicity, gender, sexual orientation or residency.

### **Rape Crisis Center of Coastal Horizons Center**

615 Shipyard Blvd.  
Wilmington, NC 28412  
Office: (910) 392-7460  
Toll-free 24-hour Hotline: (800) 672-2903  
Website: [www.coastalhorizons.org](http://www.coastalhorizons.org)

Coastal Horizons Center is a private nonprofit service delivery agency for New Hanover, Brunswick, and Pender Counties. The Rape Crisis Center of Coastal Horizons Center provides 24-hour crisis response, counseling, information and referrals, court advocacy and accompaniment, and support groups for all survivors of sexual assault. All services are free and confidential and are available to both men and women.

### **Rape Crisis Center of Robeson County**

212 N. Chestnut Street  
Lumberton, NC 28358  
24-hour Crisis and Administrative Line: (910) 739-6278  
Website: [www.rapecrisiscenterrobesoncounty.com](http://www.rapecrisiscenterrobesoncounty.com)  
E-mail: [rapecrisiscenter@bellsouth.net](mailto:rapecrisiscenter@bellsouth.net)

The Rape Crisis Center of Robeson County (RCCRC) provides crisis intervention to survivors of rape and sexual assault in Robeson County. In addition to the 24-hour crisis line, the RCCRC offers support groups for women, accompaniment to medical and legal appointments, court advocacy, individual case management and support, and information and referrals to outside agencies and service providers in and around Robeson County. All services are free and confidential.

**Rape Crisis Volunteers of Cumberland County**

P.O. Box 58332  
Fayetteville, NC 28305  
24-hour Hotline: (910) 485-7273  
Website: [www.rcvcc.org](http://www.rcvcc.org)

Rape Crisis Volunteers of Cumberland County (RCVCC) provide crisis intervention to sexual assault survivors and their families in Cumberland, Hoke, and Bladen Counties. Direct services include: crisis response and 24-hour hotline; individual crisis counseling by licensed therapists; support groups for survivors of sexual assault; advocacy and accompaniment to hospitals, court, and law enforcement agencies; and an interactive website where questions can be asked anonymously and will be answered within 48 hours by a trained staff counselor. All services are free and confidential.

**REAL Crisis Intervention**

600 E. 11th Street  
Greenville, NC 27858  
24-hour Hotline: (252) 758- 4357  
Website: [www.realcrisis.org](http://www.realcrisis.org)  
E-mail: [realcrisis@embarqmail.com](mailto:realcrisis@embarqmail.com)

REAL Crisis Intervention has been providing comprehensive rape crisis services for Pitt County since 1975. Some of the services offered include: 24-hour hotline and free and confidential crisis intervention counseling; counseling for individuals, family members, and loved ones; various support groups for survivors of sexual assault; victim advocacy; mobile victim assistance; rape prevention/education; and SART (Sexual Assault Response Team). REAL also runs the Pitt County Information & Referral Service, a community information and referral service that provides information on agencies and services in Pitt County. All services are free and confidential and offered in both English and Spanish. Se ofrecen todos los servicios en español.

**Triangle Community Works Gay and Lesbian Helpline**

Office: (919) 256-3749  
Helpline: (919) 821-0055  
Helpline Hours: Sunday-Thursday, 6:30-9:30pm EST  
Website: [www.tcworks.org](http://www.tcworks.org)  
Email: [helpline@tcworks.org](mailto:helpline@tcworks.org)

The Triangle Community Works Gay and Lesbian Helpline serves the lesbian, gay, bisexual and transgender communities of the Triangle in the seven counties surrounding Raleigh, Durham,

and Chapel Hill. Services include: non-judgmental peer counseling; education; information; resource referrals; and documentation of bias crimes over the telephone. All calls are free and confidential.

**United Family Services Rape Crisis**

601 E. Fifth Street, Suite 400  
Charlotte, NC 28202  
Office: (704) 332-9034  
24-hour Hotline: (704) 375-9900  
Website: [www.unitedfamilyservices.org](http://www.unitedfamilyservices.org)  
E-mail: [info@ufsclt.org](mailto:info@ufsclt.org)

Cabarrus County Office

952 Copperfield Blvd.  
Concord, NC 28025  
Office: (704) 786-7918  
24-hour Hotline: (704) 721-0110

Union County Office

The Tree House Children's Advocacy Center  
604 Lancaster Highway (200 S)  
Monroe, NC 28112  
Office: (704) 226-1352  
24-hour Hotline: (704) 283-7770

United Family Services offers rape crisis and victim assistance programs to adult and child survivors of violent crimes, including sexual assault and rape, and their families in Mecklenburg, Cabarrus, Union, and South Iredell Counties. Services include: 24-hour hotline; crisis intervention; short-term counseling; hospital accompaniment for survivors of sexual assault; support groups; information about the criminal justice system; and referrals for needed services. Services are free and confidential and are available to men, women, and children of all ages, no matter when the assault or rape occurred.

## **LEGAL RESOURCES**

### **Lambda Legal: Southern Regional Office**

730 Peachtree Street, NE

Suite 1070

Atlanta, GA 30308-1210

Phone: (404) 897-1880

Fax: (404) 897-1884

Website: [www.lambdalegal.org](http://www.lambdalegal.org)

E-mail: [legalhelpdesk@lambdalegal.org](mailto:legalhelpdesk@lambdalegal.org)

Lambda Legal is a national organization committed to achieving full recognition of the civil rights of lesbians, gay men, bisexuals, transgender people, and those with HIV through impact litigation, education and public policy work. Southern Regional Office provides services for those who are located in Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee, Virginia, or West Virginia.

Help Desk Hours (Eastern Standard Time):

Mondays – 2-4 p.m.

Wednesdays – 2-4p.m.

Thursdays – 10-12 p.m.

If Help Desk staff are busy helping other callers, your call will be routed to the Legal Help Desk voicemail. Please leave the following information: name, state, contact info, best time to reach you, and a brief message outlining your legal inquiry. A Help Desk staff person will return your call.

It is usually most efficient for Help Desk callers to contact Lambda Legal by phone. If you are in a place where you are not able to make long distance calls, Lambda can make an appointment to call you. If you are absolutely unable to call, you may e-mail them at [legalhelpdesk@lambdalegal.org](mailto:legalhelpdesk@lambdalegal.org) or write to the addresses above.

### **North Carolina Bar Association Lawyer Referral Service**

P.O. Box 3688

Cary, NC 27519

Office: (919) 677-0561 or (919) 677-8574

Toll-free within North Carolina: (800) 662-7660

Website: [www.ncbar.org/legal\\_prof/probono/whatislrs.asp](http://www.ncbar.org/legal_prof/probono/whatislrs.asp)

E-mail: [mcofield@ncbar.org](mailto:mcofield@ncbar.org)

The North Carolina Lawyer Referral Service is a program of the North Carolina Bar Association Foundation which provides the name of an attorney in a particular area of law based on geographic location to a member of the public. LRS is not a reduced fee or pro bono (free) service. When you contact the LRS toll-free number, an LRS specialist will ask you a series of questions. The specialists are not attorneys and cannot provide legal advice. You will be given the name and telephone number of an attorney who handles cases in the area of law that

addresses the problem. The attorney will receive a confirmation of the referral. If the attorney is not able to assist you with the legal problem, you may contact LRS again for another referral. You will receive one referral per legal matter per call, and there is no charge for receiving a referral from the service. In most cases a \$30.00 fee will be charged by the attorney, which entitles the caller to a 30 minute consultation.

**North Carolina Prisoner Legal Services, Inc.**

P.O. Box 25397

Raleigh, NC 27611

Office: (919) 856-2200

Website: [www.ncpls.org](http://www.ncpls.org)

E-mail: [ncpls@ncpls.org](mailto:ncpls@ncpls.org)

North Carolina Prisoner Legal Services, Inc. (NCPLS) provides legal services to North Carolina prisoners and handles a variety of legal matters involving prison conditions and criminal convictions. Services range from advice about prisoners' legal rights to representation in all state and federal courts. These services include the provision of legal representation (without cost to the inmate) in cases alleging that prison officials failed to protect a prisoner from harm.

NCPLS has established priorities for case acceptance so that they can address the most serious problems of incarcerated persons. The most important considerations affecting acceptance of any case are the extent of injury to the client, the strength of the evidence supporting a recognized legal theory of liability, and the importance of the issue to prisoners in general. Top priority is given to the following types of cases: excessive force by an officer resulting in personal injury to a prisoner; failure to protect a prisoner from other prisoners, resulting in personal injury; inhumane or overcrowded conditions of life in jails and prisons; indifference to, or neglect of, the serious medical and mental health needs of prisoners; and criminal convictions obtained in violation of the defendant's constitutional rights.

If you need advice or representation, you should write a letter describing your problem and send it to NCPLS. Your letter should explain as clearly as possible what happened and what you want NCPLS to do for you. Please include enough details for NCPLS to understand and investigate your complaint, including, names of the officers and inmates who were involved or who were witnesses, addresses, dates, places (such as the name of the unit and cell block), and file numbers. Often there is nothing that NCPLS can do until after the prisoner has filed a grievance, so you should include a copy of your grievance and the response of the DOC. Please be sure to include your full name, prison ID number, and address of your unit. (Include your home address if you expect to be released soon).

**GOVERNMENT RESOURCES**

**Inmate Grievance Resolution Board, North Carolina Department of Corrections**

1307 Glenwood Ave., Suite 153

Raleigh, NC 27605-3254

Office: (919) 733-2957

Fax: (919) 733-8959

The Inmate Grievance Resolution Board was created to ensure that inmates have a procedure through which they can file complaints. The Board is a separate agency within the North Carolina DOC that attempts to resolve inmate grievances through mediation. If examiners are unable to reach a resolution through mediation, they can order such relief as is appropriate or deny the grievance. Decisions made by this board are binding, unless the Secretary of Correction finds that such relief is not appropriate, gives a written explanation for this finding, and makes an alternative order of relief or denies the grievance.

*JDI has directly contacted each organization listed in the Resource Guide in hopes of pointing survivors toward those currently accepting new clients. However, the inclusion of any group or individual in the Resource Guide does not necessarily constitute an endorsement or recommendation by JDI, nor can JDI guarantee the availability of the services described here.*