



**RAPE IS NOT PART OF THE PENALTY**

## **NEW YORK RESOURCE GUIDE**

---

### **COUNSELING AND OTHER SUPPORT SERVICES**

#### **ACCESS/Argus Community, Inc.**

760 East 160th Street

Bronx, NY 10456

Office: (718) 401-5700

ACCESS Program Information: (718) 401-5734

Hours of Operation: 9am-5pm, Monday-Friday

Website: [www.arguscommunity.org](http://www.arguscommunity.org)

E-mail: [jschiller@arguscommunity.org](mailto:jschiller@arguscommunity.org)

ACCESS/Argus Community, Inc. provides intensive case management for HIV+ people, including former inmates and their families with or without Medicaid. Services include case management, home visits, 24-hour availability, crisis intervention and short term counseling, and advocacy. The ACCESS program has a clinical case manager on staff who provides appropriate health referrals and conducts follow-up appointments/visits with individual clients.

#### **AIDS-Related Community Services**

40 Saw Mill River Road

Hawthorne, NY 10532

Office: (914) 345-8888

Website: [www.arcs.org](http://www.arcs.org)

AIDS-Related Community Services (ARCS) is the largest organization solely dedicated to providing HIV/AIDS services, prevention, education, and outreach to individuals and families in New York's Lower Mid-Hudson Valley Region. With 7 Regional Offices, ARCS provides the following client and support services: case management (intensive and grant-funded), food pantry, transportation, chemical dependency services, mental health services, and support groups.

#### **Callen-Lorde Community Health Center**

356 West 18th Street

New York, NY 10011

Office: (212) 271-7200  
Website: [www.callen-lorde.org](http://www.callen-lorde.org)

Callen-Lorde Community Health Center (CLCHC) is dedicated to meeting the health care needs of the lesbian, gay, bisexual, and transgender (LGBT) community and people living with HIV/AIDS in the New York City metropolitan area, regardless of ability to pay. CLCHC offers a range of sensitive and non-judgmental primary medical care services, including: primary care, HIV primary care, gynecology, mental health services, oral health care, transgender health services, adolescent services, rapid HIV testing, and care coordination. Mental health services include individual psychotherapy, group therapy, transgender counseling and education, substance use assessment and referral, and psychiatric services. (Mental health services are limited to patients with the following insurance: ADAP, Medicaid, Medicare, and HealthFirst.)

### **Crisis Services Advocate Program**

2969 Main Street  
Buffalo, NY 14214  
24-hour Hotline: (716) 834-3131  
Website: [www.crisisservices.org](http://www.crisisservices.org)  
Email: [info@crisisservices.org](mailto:info@crisisservices.org)

Crisis Services of Erie County is the most comprehensive crisis center in upstate New York. The Crisis Services Advocate Program provides advocacy services to survivors of sexual abuse, rape, domestic violence, family violence, and elder abuse. Services include: 24-hour phone counseling, immediate crisis intervention and support at all Erie County Emergency Departments, case management services, criminal justice advocacy, court accompaniment, individual therapy, and information and referrals. All services are free and confidential.

### **Family Services, Inc. Crime Victims Assistance Program**

29 North Hamilton  
Poughkeepsie, NY 12601  
Office: (845) 452-1110  
24-hour Hotline: (845) 452-7272  
Website: [www.familyservicesny.org](http://www.familyservicesny.org)

The Crime Victims Assistance Program of Family Services provides 24 hour assistance to all crime victims including survivors of rape and sexual abuse who reside in or were victimized in Dutchess County. The Crime Victims Assistance Program provides a 24-hour hotline, professional counseling, legal advocacy and accompaniment, support groups, information and referrals, and financial assistance. Services are available to survivors of crime and their families free of charge.

### **The Fortune Society**

29-76 Northern Boulevard  
Long Island City, NY 11101  
Office: (212) 691-7554  
Website: [www.fortunesociety.org](http://www.fortunesociety.org)

The Fortune Society is a not-for-profit, community-based organization dedicated to supporting successful re-entry and promoting alternatives to incarceration. Founded in 1967, Fortune now serves approximately 3,500 men and women with criminal records each year through a strategic blend of culturally-competent services and pro-social mentoring. Direct services include counseling, housing, education, career development, substance abuse treatment, HIV-related health services, and lifetime aftercare, among many others. Approximately 80% of Fortune staff are persons of color and 70% are formerly incarcerated and/or have battled substance abuse problems. Fortune actively recruits staff with these life experiences to make clients feel more comfortable sharing their own experiences in a culturally-sensitive environment with people they can relate to and emulate. All services are free.

### **The New York City Gay & Lesbian Anti-Violence Project**

240 West 35th Street, Suite 200  
New York, NY 10001  
Office: (212) 714-1184  
TTY: (212) 714-1134  
24-hour Bilingual Hotline: (212) 714-1141  
Website: [www.avp.org](http://www.avp.org)

The New York City Gay and Lesbian Anti-Violence Project (AVP) is the nation's largest crime-victim service agency for the lesbian, gay, transgender, bisexual, and HIV-affected (LGTBH) communities. AVP offers free and confidential support to victims of bias crimes, domestic violence, pick-up crimes, police misconduct, HIV-related violence, rape, and sexual assault. Individual and group counseling are available at AVP, while a bilingual (English/Spanish) crisis hotline offers 24-hour assistance from counselors and trained volunteers.

### **New York State Coalition Against Sexual Assault**

28 Essex St.  
Albany, NY 12206  
Office: (518) 482-4222  
24-hour Hotline: (800) 942-6906  
Hotline in Spanish (Línea Directa en español): (800) 942-6908  
TTY Hotline: (800) 818-0656  
TTY Hotline in Spanish (Equipo Teleescritor en español): (800) 780-7660  
Website: [www.nyscasa.org](http://www.nyscasa.org)  
Email: [info@nyscasa.org](mailto:info@nyscasa.org)

The New York State Coalition Against Sexual Assault (NYSCASA) is a resource for the general public, individual and organizational members, and allies seeking to respond effectively to the needs of all sexual assault survivors and working to prevent all forms of sexual violence. NYSCASA does not provide direct counseling or legal services to survivors of sexual assault, but is affiliated with the 76 rape crisis centers in New York State. The NYSCASA website lists all member rape crisis programs in New York State by county and includes links to survivor-supportive resources, statistical fact sheets, upcoming trainings, and information regarding primary prevention efforts aimed at stopping all forms of sexual violence. For referrals to local

rape crisis programs or for more information on sexual assault, contact the hotline listed above or write to NYSCASA for more information. Se habla español.

### **Rape Crisis Service of Planned Parenthood of the Rochester/Syracuse Region**

114 University Avenue

Rochester, NY 14605

24-hour Hotline for Monroe County: (585) 546-2777

24-hr. Hotline for Orleans, Genesee, Livingston, and Wyoming Counties: (800) 527-1757

Website: [www.pprsr.org/rapecrisis](http://www.pprsr.org/rapecrisis)

Rape Crisis Service (RCS) provides free support services to sexual assault survivors and their loved ones in Rochester, Albion, Batavia, Mt. Morris and Warsaw. Services include: crisis intervention for sexual assault survivors and their loved ones, short-term counseling and referrals, support through medical examinations and treatment, advocacy and support during interaction with law enforcement, court accompaniment, and community education programs. RCS helps men, women, and children, regardless of whether the assault happened hours or decades ago. All services are free and confidential.

### **Rockland Family Shelter**

9 Johnsons Lane

New York City, NY 10956

Office: (845) 634-3391

24-hour Hotline: (845) 634-3344

Website: [www.rocklandfamilyshelter.org](http://www.rocklandfamilyshelter.org)

The Rockland Family Shelter is a privately operated, grassroots organization dedicated to ending violence against women, children, and youth. Services include a 24-hour emergency hotline; culturally sensitive bilingual services for adults and adolescents; medical and legal information and referral services; short-term and long-term therapy for recent and past survivors of sexual assault, incest, and child sexual abuse; and professionally led, time-limited therapy groups for survivors of sexual assault, abuse and incest. The Rockland Family Shelter also offers support services for friends and family members of survivors of sexual assault and sexual abuse, as well as education and training programs in the community.

### **Safe Horizon Rape and Sexual Assault Hotline**

24-hour Rape and Sexual Assault Hotline: (212) 227-3000

TDD Hotline: (866) 604-5350

Safe Horizon's mission is to provide support, prevent violence, and promote justice for survivors of crime and abuse, their families and communities. Survivors of sexual abuse in New York City can contact the 24-hour Rape and Sexual Assault Hotline for: confidential and non-judgmental support; information about the legal process and victim compensation; and referrals to sexual assault examiners, rape crisis programs, professional counselors, and support groups.

### **Sexual Trauma and Recovery Services**

421 Lower Main Street

Hudson Falls, NY 12839  
Office: (518) 747-8849  
24 Hour Hotline: (800) 225-7114

Sexual Trauma and Recovery Services provides a wide range of free and confidential services to all survivors of sexual assault in Washington County - past or present, children or adults, friends or family. Services include: a 24 Hour hotline, crisis intervention, medical and legal/court advocacy, short term counseling, and information and referrals. Support is available whether the assault occurred several hours or many years ago.

**St. Luke's-Roosevelt Hospital Center Crime Victims Treatment Center**

411 West 114th Street, Suite 2C  
New York, NY 10025  
Office: (212) 523-4728  
Website: [www.cvtc-slr.org](http://www.cvtc-slr.org)

St. Luke's-Roosevelt Hospital Center Crime Victims Treatment Center (SLR-CVTC) offers free services for male and female survivors of violent crime. Services are provided to any victims of violence without regard to geographic or economic status. Services include: individual and group therapy, advocacy with criminal justice agencies, crisis intervention, and psychiatric/medical evaluations. All staff are trained in treating trauma and post-traumatic stress.

**YWCA of the Mohawk Valley**

1000 Cornelia Street  
Utica, NY 13502  
Office: (315) 732-2159  
24-hour Hotline, Oneida County: (315) 797-7740 (TTY and collect calls accepted)  
24-hour Hotline, Herkimer County: (315) 866-4120 (TTY and collect calls accepted)  
Website: [www.ywcamv.org](http://www.ywcamv.org)

The YWCA of the Mohawk Valley has been providing support and advocacy to survivors of sexual and domestic violence for over 25 years. The YWCA offers a 24-hour hotline for survivors of sexual violence in Oneida and Herkimer Counties and can receive TTY and collect calls. The YWCA also offers the following comprehensive services to survivors of domestic and sexual violence: information and referrals; counseling and support groups; emergency shelter; case management; advocacy and accompaniment to hospitals, law enforcement, and courts; assistance with Crime Victims Board Claims; violence prevention education; and professional training. All services are free and confidential and provided to both children and adults regardless of when the violence occurred or if the incident was reported to the police.

## **LEGAL RESOURCES**

### **Attica Legal Aid, Wyoming County**

18 Linwood Avenue  
Warsaw, NY 14569-1116  
(585) 591-1600  
E-mail: attlegal@iinc.com

Attica Legal Aid is comprised of the County Public Defender's Office and the Legal Aid Society. Both units respond to all inquiries for legal services concerning state prisons in their jurisdiction (no federal cases). Attica Legal Aid will work with state prisoners who are challenging administrative decisions regarding the Department of Corrections. They also serve as a general source of information for all inmates on a wide range of legal topics.

### **Civil Rights Clinic**

Contact: Claudia Angelos  
N.Y.U. Clinical Law Center  
161 Avenue of the Americas - 4th Floor  
New York, NY 10013-1205  
(212) 998-6430

In conjunction with a law school program, students handle an extremely limited number of civil rights cases for female prisoners and detainees in New York State. All requests for assistance from inmates and their families must be sent via mail (no phone calls).

### **Lambda Legal: National Headquarters**

120 Wall street, Suite 1500  
New York, NY 10005  
(212) 809-8585  
Website: [www.lambdalegal.org](http://www.lambdalegal.org)  
E-mail: [legalhelpdesk@lambdalegal.org](mailto:legalhelpdesk@lambdalegal.org)

Lambda Legal is a national organization committed to achieving full recognition of the civil rights of lesbians, gay men, bisexuals, transgender people, and those with HIV through impact litigation, education and public policy work.

National Headquarters provides services for those who are located in Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont, and Washington D.C and accepts Legal Help Desk calls at any time during regular business hours (9 am-5:30 pm) and also Monday evenings from 5:30 p.m. to 8 p.m.

If Help Desk staff are busy helping other callers, your call will be routed to the Legal Help Desk voicemail. Please leave the following information: name, state, contact info, best time to reach you, and a brief message outlining your legal inquiry. A Help Desk staff person will return your call. It is usually most efficient for Help Desk callers to contact Lambda Legal by phone. If you

are in a place where you are not able to make long distance calls, Lambda can make an appointment to call you. If you are absolutely unable to call, you may e-mail them at [legalhelpdesk@lambdalegal.org](mailto:legalhelpdesk@lambdalegal.org) or write to the addresses above.

### **Prisoners' Legal Services of New York**

Central Intake Unit  
114 Prospect St., Suite 307  
Ithaca, NY 14850  
Office: (607) 273-2283  
Website: [www.plsny.org](http://www.plsny.org)

Prisoners' Legal Services of New York (PLS) is a civil legal services program for incarcerated felons in New York State prisons with regional offices in Albany, Buffalo, Ithaca and Plattsburgh. PLS handles cases involving mental health and medical care, prison disciplinary matters, excessive use of force, conditions of confinement, sentence calculation and jail time credit. PLS advocates engage in administrative advocacy, provide representation in individual lawsuits and impact litigation, and make available forms and background materials to prisoners. Decisions to provide legal counsel are determined on a case-by-case basis.

### **Prisoners' Rights Project - Legal Aid Society**

Contact: Cynthia Serrano  
One Battery Park Plaza - 27th Floor  
New York, NY 10004  
Office: (212) 577-3530  
Website: [www.legal-aid.org](http://www.legal-aid.org)  
E-mail: [cserrano@legal-aid.org](mailto:cserrano@legal-aid.org)

The Prisoners' Rights Project (PRP) assists prisoners in the New York City jails and New York State prisons with respect to the conditions of confinement. Most of PRP's work consists of class action lawsuits designed to stop unlawful practices and improve conditions with respect to matters such as medical and mental health care, staff violence, dangerous or unsanitary physical conditions, and denial of education to young people. PRP generally does not represent individual prisoners in lawsuits seeking damages or other relief affecting only themselves. However, PRP does try to help prisoners individually by contacting prison and jail officials about problems involving access to medical care, threats to safety, and access to essential programs and services, among others. PRP also provides prisoners with informational materials on their legal rights, including how to bring their own lawsuits in federal and state courts.

### **Sylvia Rivera Law Project**

147 W. 24th St., 5th Floor  
New York, NY 10011  
Office: (212) 337-8550  
Drop-in Hours: Friday, 11am-3pm EST  
Website: [www.srlp.org](http://www.srlp.org)  
Email: [info@srlp.org](mailto:info@srlp.org)

The Sylvia Rivera Law Project (SRLP) provides free legal services to low-income people and people of color who are transgender, intersex, or gender nonconforming. SRLP provides advice and referral for a wide variety of legal issues. Sometimes, SRLP can also provide more help, such as advocacy, help with a case you are bringing on your own, or, more rarely, representation in a legal action. SRLP also gives technical assistance and training to other lawyers. If you are working with a lawyer who does not have a lot of experience with trans or intersex issues, feel free to have your attorney contact SRLP. SRLP may be able to help them to help you. SRLP also offers a pen pal project for incarcerated transgender, intersex, and gender non conforming people who are interested in receiving friendship and emotional support from volunteers within the community. Transgender, intersex, or gender non-conforming survivors of sexual abuse behind bars can contact SRLP by writing to the address above or by calling the office during regular business hours.

For survivors who have been released and are in need of legal assistance, please visit the office during intake hours listed above. Intake interviews can be conducted in English, Spanish, or Hindi upon request. Please schedule ahead if you're in need of an interpreter. Intake for new cases is conducted only during drop in hours. Clients are seen on a first come, first served basis. SRLP often cannot see people who arrive during the last hour of drop-in hours. Bring all papers you have about your case with you. If you have questions or cannot make it to any of these times, call the office and follow the prompts for legal help. SRLP cannot see people without an appointment at any other time. All services are limited to people in New York state.

## **GOVERNMENT RESOURCES**

### **New York State Commission of Corrections**

80 Wolf Road, 4th Floor  
Albany, New York 12205  
Office: (518) 485-2346  
Website: [www.scoc.state.ny.us](http://www.scoc.state.ny.us)

The New York State Commission of Corrections acts as the regulatory oversight agency of New York State Department of Correctional Services. The Commission will investigate state prisons, county jails, and police lock-ups. Staff are trained to conduct regular inspections and site visits to regulate compliance. All complaints and grievances must be sent via mail so that there is written documentation. Criminal cases will be turned over to the proper law enforcement agency. Administrative investigations will be handled on a case-by-case basis.

### **Ombudsman Services Unit, Office of the Public Advocate**

1 Centre Street, 15th Floor  
New York, NY 10007  
General Inquiries: (212) 669-7200  
Ombudsman Services: (212) 669-7250  
Fax: (212) 669-4091  
Website: [www.pubadvocate.nyc.gov](http://www.pubadvocate.nyc.gov)  
Email: [ombudsman@pubadvocate.nyc.gov](mailto:ombudsman@pubadvocate.nyc.gov)  
Complaint Form: [www.pubadvocate.nyc.gov/services/ombudform2.php](http://www.pubadvocate.nyc.gov/services/ombudform2.php)

The Office of the Public Advocate has an Ombudsman Services Unit, which assists constituents (including inmates) who have complaints, problems, or inquiries involving government-related services at the city, state, and federal levels. The unit provides information and referrals and works closely with city agencies to find solutions to problems.

*JDI has directly contacted each organization listed in the Resource Guide in hopes of pointing survivors toward those currently accepting new clients. However, the inclusion of any group or individual in the Resource Guide does not necessarily constitute an endorsement or recommendation by JDI, nor can JDI guarantee the availability of the services described here.*