



DELAWARE RESOURCE GUIDE

COUNSELING AND OTHER SUPPORT SERVICES

AIDS Delaware

100 W. 10th Street, Suite 315

Wilmington, DE 19801

Office: (302) 652-6776

Office Hours: Monday-Friday, 8:30am-4:30pm EST

Toll-free Delaware HIV/AIDS Information Hotline: (800) 422-0429

Hotline Hours: Monday-Friday, 8:30am-4:30pm EST

Accept Collect Calls: No

Website: www.aidsdelaware.org

Email: contact@aidedelaware.org

The mission of AIDS Delaware is to halt the spread of HIV/AIDS by providing comprehensive social and support services to clients and their families; advocacy for compassionate public policy; and prevention and education programs addressing unsafe sexual and drug use behaviors.

Service area: Kent, New Castle, and Sussex Counties

Work with: People living with HIV/AIDS, their loved ones, and those at risk of HIV infection

Services for survivors during incarceration include: Information and support via the HIV/AIDS Information Line and by mail.

Services for survivors after release include: Information and support via the HIV/AIDS Information Line; confidential HIV testing and counseling; and a range of services for people living with HIV, including case management; counseling; food pantry and personal products closet; help with health insurance needs; assistance with drug/alcohol treatment; drop-in and support groups for HIV+ persons; information; and referrals for assistance with housing and utility needs, transportation for medical and social services, nutritional counseling, dental services, mental wellness counseling, and other support groups. AIDS Delaware also offers services for LGBTQ youth, including a support group.

Services for loved ones include: Confidential HIV testing and counseling; information; and referrals.

Fees: Free

Additional Information: Services are offered in English and Spanish. *Se ofrece servicios en ingles y español.*

ContactLifeline, Inc.

P.O. Box 9525

Wilmington, DE 19809

Office: (302) 761-9800

Office Hours: Monday-Friday, 8:30am-4:30pm EST

Hotline: (302) 761-9100

Toll-free Hotline (Kent and Sussex Counties): (800) 262-9800

Hotline Hours: 24 hours

Accept Collect Calls: No

Website: www.contactlifeline.org

Email: feedback@contactlifeline.org

The mission of ContactLifeline, Inc. is to keep people alive and safe, to help them through crises, and to connect them with relevant community resources.

Service area: Delaware

Work with: Survivors of sexual assault and their loved ones

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotlines and by mail; telephone counseling; hospital accompaniment for forensic exams; legal advocacy and court accompaniment for sexual assault cases; information; and referrals.

Services for survivors after release include: All of the above; individual counseling; and support groups.

Services for loved ones include: Crisis intervention; individual counseling; information; and referrals.

Fees: Free

LEGAL RESOURCES

ACLU of Delaware

100 W. 10th St., Suite 603

Wilmington, DE 19801

Office: (302) 654-3966

Website: www.aclu-de.org

Email: aclu@aclu-de.org

The ACLU of Delaware (ACLU-DE), established in 1961, is the state affiliate of the national ACLU. Through education, litigation, and community outreach, ACLU-DE works to preserve and strengthen the individual rights and liberties of every person in Delaware. ACLU-DE has filed lawsuits on behalf of prisoners regarding the denial of health records and the practice of retaliation for exposing prison conditions.

To obtain information or ask about assistance, please contact ACLU-DE by letter or e-mail. ACLU-DE cannot offer legal advice or process complaints made over the phone. In-person

interviews are generally not possible, although ACLU-DE will try to accommodate individuals who cannot write because of a disability.

Your letter or email should provide a brief but complete factual account of your difficulty, in the order in which the events happened. Please be sure to include answers to the following questions:

- What happened to you? Include dates, times, places and the names, titles, addresses, and phone numbers of the people directly involved.
- Do you have witnesses or persons with information regarding your complaint? Include their contact information if we may contact them.
- What documentation do you have on the matter? Please send copies of what you have. Do not send originals.
- What steps have you taken to solve the problem (i.e., have you filed a grievance, appeal, or complaint with the parties involved, or with any public agency or official, or with any other organization, or with another lawyer)?
- How were your rights violated?
- What do you want the ACLU to do about what happened to you?

Attach to your letter copies of any important documents. Never send original documents. Do not simply send ACLU-DE documents or copies of letters to or from other organizations without a cover letter explaining what the problem is and how the documents are important. The ACLU does not review material not addressed to it; a written statement from everyone who wants assistance is required.

Delaware State Bar Lawyer Referral Service

New Castle County: (302) 478-8850

Kent and Sussex Counties: (800) 773-0606

Hours: Monday-Thursday, 9am-4:30pm and Friday, 9am-12:45pm EST

Website: www.dvls.org/LRS_Public.htm

The Lawyer Referral Service (LRS) is a statewide public service of the Delaware State Bar Association. The services of the LRS of the Delaware State Bar Association, which are not available through the mail, are made available to the community through a telephone interview with the LRS and a payment of a \$35.00 consultation fee. The LRS will select an attorney with whom you can meet to discuss your particular problem. The selected attorney will consult with you for 30 minutes for a fee of \$35.00. The fee must be paid at the time of the consultation or no service shall be given. Often this initial visit may answer your questions or enable you to solve the problem on your own.

In cases of incarcerated or hospitalized individuals, a relative or friend should call the service. The LRS provides referrals to private attorneys - it does not answer legal questions, provide lists or legal representation. If a referral results in a private attorney accepting representation of a client, the attorney and the client make arrangements between themselves regarding payment of attorney's fees.

Lambda Legal: National Headquarters

120 Wall Street, Suite 1500

New York, NY 10005-3904

Office: (212) 809-8585

Legal Help Desk Hours: Monday, 9am-8pm and Tuesday-Friday, 9am-5:30pm EST

Website: www.lambdalegal.org

E-mail: legalhelpdesk@lambdalegal.org

Lambda Legal is a national organization committed to achieving full recognition of the civil rights of lesbians, gay men, bisexuals, transgender people, and those with HIV through impact litigation, education, and public policy work. National Headquarters provides services for those who are located in Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont, and Washington D.C.

If Help Desk staff are busy helping other callers, your call will be routed to the Legal Help Desk voicemail. Please leave the following information: name, state, contact info, best time to reach you, and a brief message outlining your legal inquiry. A Help Desk staff person will return your call.

It is usually most efficient for Help Desk callers to contact Lambda by phone. If you are in a place where you are not able to make long distance calls, Lambda can make an appointment to call you. If you are absolutely unable to call, you may e-mail Lambda Legal at legalhelpdesk@lambdalegal.org or write to the addresses above.

GOVERNMENT RESOURCES**Internal Affairs Unit, Office of the Commissioner, Delaware Department of Correction**

245 McKee Road

Dover, DE 19904

Office: (302) 739-5601

Website: www.doc.delaware.gov

Email: DOC.Commissioner@state.de.us

The Internal Affairs Unit is responsible for conducting all Internal Affairs investigations, and reviewing complaints of wrong doings within the Department of Correction. Inmates who have been sexually assaulted in a Delaware Department of Correction's facility can contact the Internal Affairs Unit to report the assault and any concerns regarding the handling of investigations into such abuse.

JDI has directly contacted each organization listed in the Resource Guide in hopes of pointing survivors toward those currently accepting new clients. However, the inclusion of any group or individual in the Resource Guide does not necessarily constitute an endorsement or recommendation by JDI, nor can JDI guarantee the availability of the services described here.