



ARKANSAS RESOURCE GUIDE

COUNSELING AND OTHER SUPPORT SERVICES

Arkansas AIDS Foundation

P.O. Box 1208
Little Rock, AR 72202
Office: (501) 376-6299
Toll-free: (888) 317-3063
Office Hours: Monday-Friday, 9am-5pm CST
Accept collect calls: No
Website: www.araidfoundation.org
Email: admin@araidfoundation.org

Arkansas AIDS Foundation, Inc. (AAF) is a non-profit organization that provides a range of services for people living with HIV/AIDS in Central Arkansas. The AAF has been providing services since 1992 and is the lead agency of the Unity Consortium of Central Arkansas.

Service area: Pulaski, Lonoke, and Prairie Counties

Work with: Financially eligible HIV+ persons

Services for survivors during incarceration include: Case management; assistance with obtaining HIV medication; and information and referrals for HIV+ jail inmates. HIV+ prisoners and others in need of services can contact the AAF either by phone or mail for information and support and to arrange for services after their release.

Services for survivors after release include: Comprehensive case management; free HIV testing; assistance with obtaining HIV medication; assistance with HIV/AIDS medication co-pays and health insurance co-pays; mental health counseling; financial assistance with dental bills, transportation, and utilities; nutritional therapy; and referrals for other services.

Services for loved ones include: Free HIV testing and information.

Fees: Free

Additional Information: Free HIV testing is provided on Mondays, Tuesdays, and Thursdays from 1-4:30pm at 518 East 9th Street, Little Rock, across from the Arkansas Arts Center next to Fire Station #2. No appointment is necessary.

Arkansas Coalition Against Sexual Assault

215 N. East Avenue
Fayetteville, AR 72701
Office: (479) 527-0900
Toll-free: (866) 632-2272
Office Hours: Monday-Friday, 8am-5pm CST
Accept collect calls: No
Website: www.acasa.us
Email: acasa@sbcglobal.net

The Arkansas Coalition Against Sexual Assault (ACASA) is a statewide coalition of individuals and organizations working together toward the elimination of sexual violence and advocating for sexual assault survivors' rights and services. ACASA provides vision and resources to members, while working to change public attitudes and beliefs about sexual violence.

Service area: Arkansas

Work with: Survivors of sexual assault and their loved ones, sexual assault programs, and allied professional groups

Services for survivors during incarceration include: Information and referrals to the nearest rape crisis center via phone or by mail.

Services for survivors after release include: All of the above, as well as a directory of affiliated rape crisis centers on the ACASA website.

Services for loved ones include: All of the above.

Fees: Free

Additional Information: Other ACASA services include: membership services and outreach; public awareness; and training.

ConsortiaCare

P.O. Box 3243
Texarkana, AR 75504
Office: (870) 773-1994
Toll-free: (800) 342-0146
Office Hours: Monday-Friday, 8:30am-3pm CST
Accept collect calls: No
Email: lindawebb@windstream.net

ConsortiaCare provides comprehensive services for individuals living with HIV/AIDS in Southwest Arkansas.

Service area: Bradley, Calhoun, Clark, Cleveland, Columbia, Dallas, Garland, Grant, Hempstead, Hot Spring, Howard, Pike, Lafayette, Little River, Miller, Montgomery, Nevada, Ouachita, Saline, Sevier, and Union Counties

Work with: Uninsured people living with HIV/AIDS who are ineligible for Medicare or Medicaid. Limited services are available for the insured and those living above the poverty level.

Services for survivors during incarceration include: Information and support via phone or by mail. Inmates can contact ConsortiaCare to coordinate services following their release.

Services for survivors after release include: Case management; primary medical and follow-up care for the uninsured; medication assistance; insurance co-pay assistance for those who qualify; housing referrals; and transportation assistance, as funds allow.

Services for loved ones include: Case management, information, and support.

Fees: Free

Crisis Intervention Center

5603 S. 14th St.

Fort Smith, AR 72901

Office: (479) 782-1821

Office Hours: Monday-Friday, 9am-5pm CST

Toll-free Hotline: (800) 359-0056

Hotline Hours: 24 hours

Accept collect calls: Yes

Website: www.crisisinterventioncenter.org

Email: saservicecoor@crisisinterventioncenter.org

Crisis Intervention Center (formerly Crisis Center for Women) provides services to all survivors of domestic violence and sexual assault.

Service area: Crawford, Franklin, Logan, Polk, Sebastian and Scott Counties

Work with: All survivors of sexual assault, including men, women, and youth

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; accompaniment and advocacy at the onsite sexual assault exam center and in court; and information and referrals.

Services for survivors after release include: All of the above, as well as in-person one-on-one counseling with trained advocates and support groups.

Services for loved ones include: Crisis intervention, counseling, information, and referrals.

Fees: Free

Domestic Violence Prevention

424 Spruce St.

Texarkana, AR 75504

Office: (903) 794-4000

Office Hours: Monday-Friday, 8am-5pm CST

Hotline: (903) 793-4357

Hotline Hours: 24 hours

Accept collect calls: Yes

Website: www.dvptxk.org

Email: twarddvp@aol.com

Domestic Violence Prevention, Inc. (DVP) is a non-profit agency that serves adult and teen survivors of domestic violence and sexual assault in Southwest Arkansas.

Service area: Hempstead, Lafayette, Little River, Miller, and Nevada Counties

Work with: All adult and teen survivors of sexual assault over the age of 12 and their concerned friends and family members

Services for survivors during incarceration include: Crisis intervention and support via the 24-hour hotline or by mail; hospital accompaniment during forensic exams; court advocacy and civil-legal assistance based on need and the availability of attorneys; counseling and advocacy via mail or in-person, where permitted; and information and referrals.

Services for survivors after release include: All of the above, as well as weekly support groups for sexual assault survivors and ongoing individual counseling.

Services for loved ones include: All of the above.

Fees: Free

Additional Information: For minors under the age of 12, DVP can provide referrals to counselors and limited financial assistance for counseling.

Family Service Agency

628 West Broadway, Suite 300

North Little Rock, AR 72114

Office: (501) 801-2700

Office Hours: Monday-Friday, 8am-5pm CST

Toll-free Hotline: (877) 432-5368

Hotline Hours: 24 hours

Accept collect calls: No

Website: www.helpingfamiliesfirst.org

E-mail: fsa@fsainc.org

Rape Crisis, a program of Family Service Agency, serves survivors of sexual assault, as well as their non-offending family members through compassionate crisis intervention and ongoing support.

Service area: Pulaski County

Work with: All survivors of sexual assault and their non-offending family members

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; hospital emergency room accompaniment and support; and information and referrals.

Services for survivors after release include: All of the above, as well as individual crisis counseling; a support group for adult women survivors of sexual assault; and a support group for adult women survivors of child sexual abuse.

Services for loved ones include: Crisis intervention, information, support, and crisis counseling.

Fees: Free

Family Violence Prevention

Attn: Sexual Assault Survivor Services Coordinator

P.O. Box 2943

Batesville, AR 72503

Office: (870) 698-0006

Office Hours: 24 hours

Local Hotline: (870) 793-8111

Toll-free Hotline: (800) 894-8821
Hotline Hours: 24 hours
Accept collect calls: No
E-mail: batesvillerapecrisis@yahoo.com

The Family Violence Prevention Sexual Assault Intervention Lifeline (SAIL) program provides comprehensive services for survivors of domestic violence and sexual assault and their concerned friends and family members.

Service area: Independence and Izard Counties

Work with: All survivors of sexual assault and their concerned friends and family

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotlines or by mail; court and medical accompaniment; personal advocacy; and information and referrals to other agencies and professionals.

Services for survivors after release include: All of the above, as well as individual counseling, support groups, and emergency shelter.

Services for loved ones include: All of the above

Fees: Free

Fort Smith Fights AIDS

P.O. Box 3552

Fort Smith, AR 72913

Office: (479) 452-1616

Toll-free Office: (800) 523-4330

Office Hours: Monday-Friday, 8am-3pm CST

Accept collect calls: Yes

Website: www.fortsmithfightsaids.org

Email: jay.burk@cox-internet.com

Fort Smith Fights AIDS, Inc. is a non-profit organization that provides HIV testing and comprehensive services for those living with HIV/AIDS in Western Arkansas.

Service area: 37 counties in Western Arkansas

Work with: People living with HIV/AIDS and others seeking HIV testing or information

Services for survivors during incarceration include: Information and referrals via phone or mail. Prisoners can contact Fort Smith Fights AIDS prior to their release to coordinate services.

Services for survivors after release include: Free, confidential HIV testing and counseling; case management; primary medical care and free medication; laboratory testing; dental and vision care; mental health and substance abuse counseling; and financial assistance with medication co-pays, health insurance premiums, and deductibles.

Services for loved ones include: Free, confidential HIV testing, information, and referrals.

Fees: Free

Hot Springs AIDS Resource Center and Tuggle Clinic

316 Oakcliff St.

Hot Springs, AR 71901

Office: (501) 623-5598
Toll-free Office: (877) 224-5714
Office Hours: Monday-Friday, 8am-5pm CST
Accept collect calls: No

Hot Springs AIDS Resource Center and Tuggle Clinic provides comprehensive services for people living with HIV/AIDS in West Central Arkansas.

Service area: Clark, Cleveland, Dallas, Garland, Grant, Hot Spring, Montgomery, and Saline Counties

Work with: People living with HIV/AIDS and their concerned friends and family members

Services for survivors during incarceration include: Free, confidential HIV testing, education, and comprehensive medical care for jail inmates who are brought to the Tuggle Clinic for services. Clinic services include: medical care; laboratory tests; medication; HIV testing; and prevention. State prisoners who will be released to one of the eight counties listed above can contact the Resource Center for information and to arrange for services after their release.

Services for survivors after release include: Free, confidential HIV testing and counseling; case management; primary medical care and free medication; laboratory testing; dental care; mental health and substance abuse counseling referrals; and financial assistance with medication co-pays, health insurance premiums, and deductibles.

Services for loved ones include: Free, confidential HIV testing, information, and referrals.

Fees: Free

Jefferson Comprehensive Care System, Inc.

1101 Tennessee

P.O. Box 1285

Pine Bluff, AR 71613

Office/Clinic: (870) 543-2380

Clinic Hours: Monday-Friday, 8am-5pm and Thursday, 8am-7pm CST

Accept collect calls: No

Website: www.jccsi.org

Jefferson Comprehensive Care System, Inc. (JCCSI) is a non-profit community health center with clinics located in rural sections of Arkansas. The mission of JCCSI is to provide primary health care and related health education and social services to improve the health of people living in medically underserved areas. In addition to primary health and prevention services, JCCSI provides specialized services to HIV infected and affected individuals.

Service area: Arkansas, Ashley, Chicot, Desha, Drew, Jefferson, Lincoln, Lonoke, Prairie, and Pulaski Counties

Work with: All HIV+ prisoners within the Arkansas Department of Corrections and others living with and affected by HIV/AIDS

Services for survivors during incarceration include: Primary medical care and transitional case management for HIV+ prisoners. HIV+ prisoners and others in need of services can contact JCCSI either by phone or mail for information and to arrange for services after their release.

Services for survivors after release include: Primary medical and dental care; HIV testing and counseling; support groups; nutrition assistance; mental health and substance abuse assessments; assistance with medication adherence; transportation vouchers; immunizations; limited financial assistance with HIV-related medication; medical case management; and other related services.

Services for loved ones include: Primary healthcare, HIV counseling, and testing.

Fees: Free for prisoners during their incarceration. For uninsured individuals in the community, health care services are offered on a sliding fee scale based on income. Proof of income must be presented at the time of the visit to qualify. The minimal sliding scale fee is \$15.00 per visit and is due at the time of service.

Northeast Arkansas Regional AIDS Network

P.O. Box 154

Jonesboro, AR 72403

Office: (870) 931-4448

Toll-free: (888) 254-2437

Office Hours: Monday-Friday, 8am-4pm CST

Accept collect calls: Yes, with prior authorization

Email: NARAN2005@sbcglobal.net

Northeast Arkansas Regional AIDS Network (NARAN) provides comprehensive services for people living with HIV/AIDS in Northeast Arkansas.

Service area: Baxter, Clay, Cleburne, Craighead, Fulton, Greene, Independence, Izard, Jackson, Lawrence, Marion, Poinsett, Randolph, Searcy, Sharp, Stone, Van Buren, and White Counties

Work with: People living with HIV/AIDS and their concerned friends and family members

Services for survivors during incarceration include: Case management; HIV testing; comprehensive medical care; medication; and information and referrals for HIV+ jail inmates. HIV+ state prisoners can contact the NARAN either by phone or mail for information and to arrange for services after their release.

Services for survivors after release include: Free, confidential HIV testing and counseling; case management; primary medical care and free medication; laboratory testing; dental and vision care; mental health and substance abuse counseling referrals; financial assistance with medication co-pays, health insurance premiums, and deductibles; food pantry; and clothing.

Services for loved ones include: Free, confidential HIV testing, information, and referrals.

Fees: Free

Northwest Arkansas Center for Equality

P.O. Box 1161

Bentonville, AR 72712

Outreach Office:

Tymthy's Salon

130 E. Poplar St.

Fayetteville, AR 27203

Toll-free: (888) 391-9222 (Call back system)

Outreach Office Hours: Monday-Friday, 10am-6pm CST

Accept collect calls: No

Website: www.nwacenterforequality.org
Email: info@nwacenterforequality.org

The Northwest Arkansas Center for Equality is a grassroots support and advocacy organization committed to achieving full equality for the LGBT community in Northwest Arkansas.

Service area: Madison, Carroll, Benton, and Washington Counties

Work with: Gay, lesbian, bisexual, transgender, and HIV+ people and their loved ones

Services for survivors during incarceration include: Information and referrals to LGBT-friendly service providers via the toll-free number (leave a message and your call will be returned) or by mail.

Services for survivors after release include: All of the above, as well as support groups; educational and social events; information and referrals to LGBT-friendly service providers through the online resource directory on the website; and the Positive Links Buddy Program, a peer-to-peer support group for people living with HIV/AIDS that includes various social activities, monthly meetings, special events, and a food pantry.

Services for loved ones include: All of the above. Family members of HIV+ individuals are also welcome to attend the Positive Links Buddy Program.

Fees: Free

Additional Information: The NWA Center for Equality will provide information and support to any survivor who contacts them. For survivors requiring counseling or other support services, NWA Center for Equality will provide appropriate referrals.

Options, Inc.

P.O. Box 554

Monticello, AR 71657

Office: (870) 460-0684

Office Hours: Monday-Friday, 10am-5pm CST

Hotline: (870) 367-3488

Toll-free Hotline: (877) 977-3488

Hotline Hours: 24 hours

Accept collect calls: No

Website: www.safeporinastorm.com

Email: watchman59@yahoo.com

Options, Inc. provides comprehensive care, emergency shelter, and supportive services to survivors of domestic violence, dating violence, and sexual assault.

Service area: Ashley, Bradley, Chicot, Desha, and Drew Counties

Work with: All survivors of sexual assault and their concerned friends and family members

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline or by mail; legal advocacy; and court accompaniment.

Services for survivors after release include: All of the above, as well as individual follow-up counseling; support groups; emergency shelter; and information and referrals to other agencies and services.

Services for loved ones include: Crisis intervention, support, information, and referrals.

Fees: Free

Ozark Rape Crisis Center

P.O. Box 1953

Harrison, AR 72602

Office/Local Hotline: (479) 754-6869

Toll-free Hotline: (800) 818-1189

Hotline Hours: 24 hours

Accept collect calls: No

Website: www.ozarkrapecrisis.com

Email: orcc01@centurytel.net

The Ozark Rape Crisis Center, Inc. (ORCC) is a private, non-profit organization that provides free and confidential services to survivors of sexual assault.

Service area: Boone, Carroll, Johnson, Marion, Newton, and Searcy Counties

Work with: All survivors of sexual assault and their family and friends

Services for survivors during incarceration include: Crisis intervention, information, and emotional support via the 24-hour crisis hotline or by mail; accompaniment to hospitals or court proceedings to provide assistance and support throughout the medical, legal, and criminal justice process; and information and referrals to other service providers for help in easing the physical and emotional pain of sexual assault.

Services for survivors after release include: All of the above, as well as support groups.

Services for loved ones include: All of the above.

Fees: Free

Sexual Assault Recovery and Prevention Agency

589 White Rd., Ste. A

Springdale, AR 72762

Office: (479) 927-1025

Office Hours: Monday-Friday, 8am-4:30pm CST

Toll-free Hotline: (800) 794-4175

Hotline Hours: 24 hours

Accept collect calls: Yes

Website: www.sarpa.us

E-mail: brannon@sarpa.us

Sexual Assault Recovery and Prevention Agency (formerly Northwest Arkansas Rape Crisis) is a non-profit organization that provides crisis intervention and emotional support to survivors of sexual assault and their families and friends. SARPA is the only comprehensive provider of sexual assault services in Northwest Arkansas.

Service area: Benton, Madison, and Washington Counties

Work with: All survivors of sexual assault and their concerned friends and family members

Services for survivors during incarceration include: Crisis intervention and support via the 24-hour hotline or by mail; accompaniment during forensic exams at the Sexual Assault Nurse Examiner clinic; hospital, police, and court advocacy; and information and referrals.

Services for survivors after release include: All of the above, as well as support groups for survivors of sexual assault; support groups for adult survivors of incest; and one-on-one advocacy for survivors who may not feel comfortable discussing particular issues in a group.

Services for loved ones include: Crisis intervention, information, and support groups.

Fees: Free

Additional Information: All services are available in English and Spanish. Se ofrecen todos los servicios para los sobrevivientes del abuso sexual y sus familiares en inglés y español.

Turning Point of South Arkansas

2101 N. College

El Dorado, AR 71730

Office: (870) 862-3672

Office Hours: Monday-Friday, 8am-5pm CST

Hotline: (870) 862-0929

Hotline Hours: 24 hours

Accept collect calls: No

E-mail: turningpoint2vip@sbcglobal.net

Turning Point of South Arkansas (formerly the Union County Rape and Family Violence Center) provides emotional support, information, and assistance to survivors of sexual assault and domestic violence.

Service area: Union County

Work with: All survivors of sexual assault and their concerned friends and family members

Services for survivors during incarceration include: Crisis intervention, support, and referrals via the 24-hour hotline or by mail; accompaniment and advocacy during interviews at police stations; and accompaniment and advocacy at emergency rooms during forensic exams.

Services for survivors after release include: All of the above, as well as counseling, support groups, and emergency shelter for women. Referrals for motel rooms are available for male survivors in need of emergency housing.

Services for loved ones include: Crisis intervention, support groups, information, and referrals.

Fees: Free

Women's Crisis Center of Northeast Arkansas

P.O. Box 721

Jonesboro, AR 72403

Office: (870) 972-9575

Office Hours: Monday-Friday, 9am-4pm CST

Local Hotline: (870) 933-9449

Toll-free Hotline: (866) 982-9575

Hotline Hours: 24 hours

Accept collect calls: Yes

Website: www.keepneawomansafe.com

Email: vcrego@keepneawomensafe.com

The Women's Crisis Center of Northeast Arkansas provides counseling, hospital advocacy, and other support services to adult female survivors of rape and sexual assault.

Service area: Craighead, Greene, Lawrence, Poinsett, Mississippi and Randolph Counties.

Work with: Adult female survivors of rape and sexual assault and their family and friends

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline, by mail, or by email; hospital accompaniment during forensic exams; court advocacy and accompaniment; and information and referrals.

Services for survivors after release include: All of the above, as well as support groups; individual counseling; and information and referrals.

Services for loved ones include: Crisis intervention via the 24-hour hotline; support; information; education; and referrals for counseling.

Fees: Free

Additional Information: The Women's Crisis Center of Northeast Arkansas will provide immediate crisis intervention to any survivor who contacts them. For survivors convicted of sex crimes, appropriate referrals for ongoing support services will be made. Printed materials are available in both English and Spanish. Spanish translators are also available upon request. Se ofrece publicaciones en ingles y español. Los hispanohablantes pueden pedir un traductor si lo necesitan.

Women's Crisis Center of South Arkansas

P.O. Box 1149

Camden, AR 71711

Office: (870) 836-0375

Office Hours: Monday-Friday, 8am-5pm CST

Toll-free Hotline: (888) 836-0325

Hotline Hours: 24 hours

Accept collect calls: Yes

Website: www.wccsa.info

E-mail: acadv6@sbcglobal.net

The Women's Crisis Center of South Arkansas is a private, non-profit organization that provides services for survivors of domestic violence and sexual assault.

Service area: Calhoun, Cleveland, Columbia, Dallas, and Ouachita Counties

Work with: All survivors of sexual assault and their concerned friends and family members.

Services for survivors during incarceration include: Crisis intervention and information via the 24-hour hotline or by mail; legal and medical advocacy; and accompaniment to court proceedings and medical appointments.

Services for survivors after release include: All of the above, as well as support groups; referrals for individual counseling; and an emergency shelter for women and children.

Services for loved ones include: Crisis intervention, support groups, information, and referrals.

Fees: Free

Women's Shelter of Central Arkansas

P.O. Box 2557

Conway, AR 72033

Office: (501) 329-7405

Office Hours: Monday-Friday, 8am-5pm CST

Hotline: (501) 329-2255

Toll-free Hotline: (866) 358-2265

Hotline Hours: 24 hours

Accept collect calls: No

Website: www.conwaywomensshelter.com

Email: wsc@conwaycorp.net

The Women's Shelter of Central Arkansas (WSCA) provides comprehensive services for survivors of domestic violence and sexual assault.

Service area: Faulkner County, which includes Conway, Damascus, Enola, Greenbrier, Guy, Holland City, Mayflower, Mt. Vernon, Quitman, Twin Groves, Vilonia, and Wooster.

Work with: All individuals affected by sexual assault, including men, women, and transgender survivors of sexual assault or rape, and their family and friends

Services for survivors during incarceration include: Crisis intervention via the 24-hour hotline, by mail, or by email; hospital accompaniment during forensic exams; counseling in-person or by mail; court advocacy and accompaniment; and information and referrals.

Services for survivors after release include: All of the above, as well as counseling and support groups.

Services for loved ones include: Crisis counseling, support groups, one-on-one therapy, and information and referrals.

Fees: Free

Additional information: WSCA is willing to work with anyone affected by sexual assault. If WSCA cannot provide services for an individual for any reason, appropriate referrals will be provided.

LEGAL RESOURCES

ACLU of Arkansas

904 West Second Street, Suite 1

Little Rock, AR 72201

Office: (501) 374-2660

The ACLU of Arkansas provides legal assistance to inmates in Arkansas jails and prisons in limited circumstances. The ACLU handles cases regarding conditions of confinement and treatment in Arkansas facilities and may occasionally take on litigation in individual cases. Referrals are also provided when available. Inmates should briefly describe their complaint in a letter and send the complaint by mail to the ACLU office, where it will be reviewed and responded to by an ACLU staff member.

Arkansas Bar Association

400 West Markham
Little Rock, AR 72201
Office: (501) 375-4606
Toll-free: (800) 609-5668
Website: www.arkansasfindalawyer.com
E-mail: arkbar1@swbell.net

Arkansas Find A Lawyer is an online directory provided by the Arkansas Bar Association to assist its members and the public in selecting an attorney. All lawyers listed in the directory are members of the Arkansas Bar Association who have paid a fee to have their names published in this directory by area of practice. All areas of practice listed by the lawyer are selected by the lawyer and not by the Arkansas Bar Association. The Arkansas Bar Association does not recommend or endorse the services of those listed, nor does the omission of others from this directory imply a negative assessment, or any evaluation or recommendation whatsoever. Nothing in the Arkansas Find A Lawyer directory should be relied upon as legal advice.

Lambda Legal: Southern Regional Office

1447 Peachtree Street, NE, Suite 1004
Atlanta, GA 30309
Phone: (404) 897-1880
Fax: (404) 897-1884
Website: www.lambdalegal.org
E-mail: legalhelpdesk@lambdalegal.org

Lambda Legal is a national organization committed to achieving full recognition of the civil rights of lesbians, gay men, bisexuals, transgender people, and those with HIV through impact litigation, education, and public policy work. The Southern Regional Office provides services for those who are located in Arkansas, Colorado, Kansas, Louisiana, Nebraska, New Mexico, Oklahoma, and Texas.

Help Desk Hours (Central Standard Time):
Tuesdays: 10am-12pm
Wednesdays (Se habla español): 10am-12pm
Thursdays: 2-4pm

If Help Desk staff are busy helping other callers, your call will be routed to the Legal Help Desk voicemail. Please leave the following information: name, state, contact info, best time to reach you, and a brief message outlining your legal inquiry. A Help Desk staff person will return your call.

It is usually most efficient for Help Desk callers to contact Lambda Legal by phone. If you are in a place where you are not able to make long distance calls, Lambda can make an appointment to call you. If you are absolutely unable to call, you may e-mail Lambda at legalhelpdesk@lambdalegal.org or write to the addresses above.

GOVERNMENT RESOURCES

Grievances Department, Arkansas Department of Correction

P.O. Box 8707

Pinebluff, AR 71611

Inmate Grievances Telephone: 0-870-267-6310

Inmate Grievance Hotline: 0-870-267-6533

The Grievance Department of the Arkansas Department of Corrections (ADC) thoroughly investigates all allegations of rape or sexual assault in ADC facilities. Inmates who have been sexually assaulted or pressured into a sexual relationship in an ADC facility can contact the Grievances Department by writing to the address above or calling the confidential hotline to report the assault and any concerns regarding the handling of investigations into such abuse.

JDI has directly contacted each organization listed in the Resource Guide in hopes of pointing survivors toward those currently accepting new clients. However, the inclusion of any group or individual in the Resource Guide does not necessarily constitute an endorsement or recommendation by JDI, nor can JDI guarantee the availability of the services described here.